

### **UNIPOL GROUP PRESENTATION**

March 2006

### Agenda

- Introduction: Unipol Group highlights and history
- Unipol Groups: results
- Unipol Banca and the integrated network model



### The Unipol Group - Overview

- ► Founded in 1963, and having commenced activities in 1968, the Unipol Group today ranks fourth in the Italian insurance market in terms of premium income.
- Operating not only in the traditional Life and Non-Life insurance business sectors, but also in the supplementary pension and health schemes sectors, Unipol recorded an aggregate income from insurance business of over €10.7bn in 2005, of which:
  - □ 63% in Life business (of which 55% from bancassurance companies)
  - □ 37% in Non—Life business (of which over 60% in Motor business)
- In 2005 around 45% of the Group's Life insurance income derived from BNL Vita, a 50% joint venture between Unipol and BNL.
- ➤ Thanks to a distribution network of almost 1,800 agencies and 4,500 sales points, the Group operates throughout Italy with around 6.5 million customers, also by way of innovative distribution channels, such as the internet and telephone (through its subsidiary Linear, one of the leading companies in this sector)
- As from 1999 and following a precise strategic growth plan, the Group entered the banking business by acquiring a small credit institution which had 13 branches, and was subsequently renamed Unipol Banca.
- Unipol Banca today has 250 branches throughout Italy; it is characterized by considerable growth rates and, above all, by the peculiar and successful development of the distribution network, based on the integration of banking branches and insurance agencies.



### Strategic Agreement Unipol Group – BNP Paribas Group

- On february 3rd, 2006 Unipol Assicurazioni and BNP Paribas reached an agreement for the disposal of 48% of BNL share capital held by the Company and its financial partners, at € 2,925 per share.
- Once acquired the aforesaid shares, BNP Paribas will launch a public tender offer on 100% of BNL at the same price offered to Unipol and its financial partners.
- ▶ Unipol will acquire 1% of BNL Vita share capital from BNL and will strenghten important commercial agreements with BNL, expecially in the bancassurance sector.
- Unipol will become BNP Paribas' privileged insurance partner in Italy, developing a strategic cooperation, expecially focused on:
  - Non-Life Insurance;
  - Supplementaty Pension Schemes.
- ▶ BNP Paribas will acquire a 4,5% stake in the share capital of FINSOE.
- The suspensive conditions assuring the financial efficacy of the agreement are the following:
  - □ Approval of the agreement by BoD of the companies involved (already held);
  - ■MTO launched by Unipol lapsing or becoming ineffective (already occurred see Consob notice dated february 9th, 2006);
  - All relevant Authorities giving any further authorisations or approvals as deemed necessary for BNP Paribas acquiring control over BNL.



### The Unipol Group today



**Group Holding** 

#### INSURANCE BUSINESS **BUSINESS/CHANNEL COMPANY** UNIPOL. ASSICURAZIONIII \*\* Non-Life + Life / agencies Aurora ASSICURAZIONI Non-Life + Life / agencies LINEAR ASSICURAZIONI IN LINEA Motor / telephone, internet UNISALUTE Health / agreements, internet Non-exclusive agents / Navale brokers

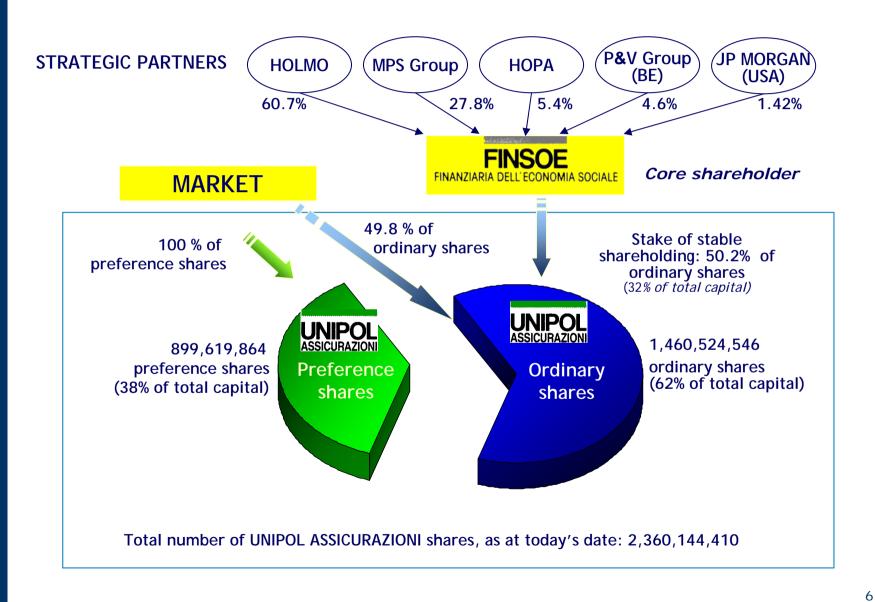


BANKING, ASSET MANAGEMENT AND MERCHANT BANKING						
COMPANY	BUSINESS / CHANNEL					
UNIPOL BANCA	Bank / branches, Fin. counters, Fin. advisers					
UNIPOL FONDI	Mutual funds / Unipol Banca					
UNIPOL MERCHANT BANCA PER LE IMPRESE	Merchant banking and medium-term loans					
UNIPOL SGR	Asset management					

- \* Operating company and parent company.
- \*\* Unipol Assicurazioni also sells its Life products through Unipol Banca outlets.

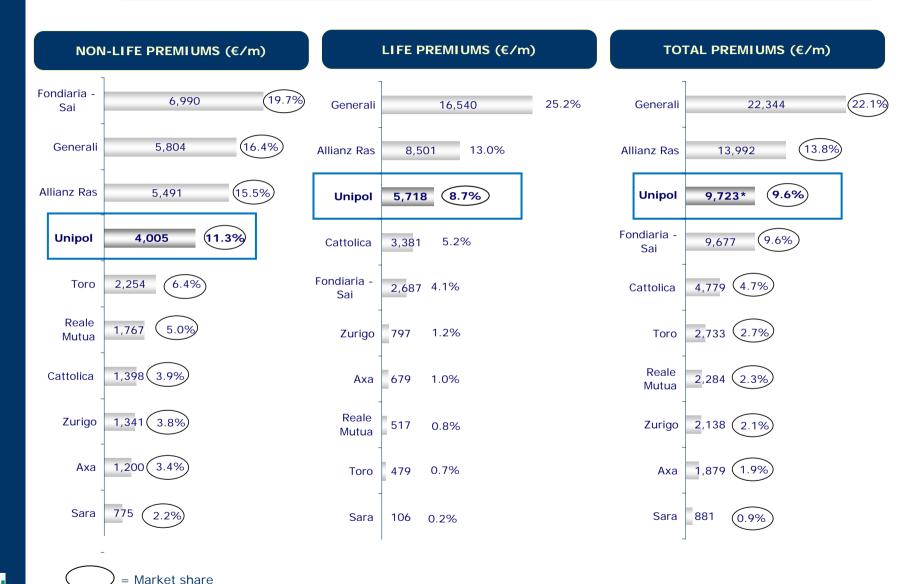


### Shareholding structure





### Ranking in the insurance sector (2004)



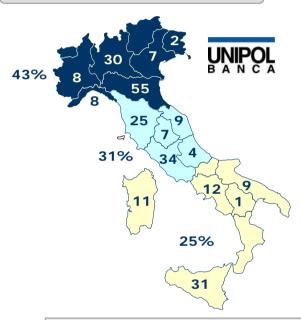


<sup>\*</sup> Including premium income of the Mutuelles du Mans Assurance Group

#### Distribution networks as at 2005

#### Bank

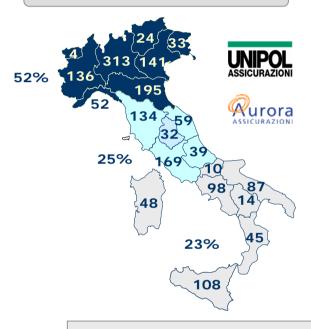
#### **UNIPOL Banca network**



- ✓ 250 branches (129 of which are co-located with insurance agencies)
- √ 45 financial counters
- √ 300,000 customers
- ✓ Network growing strongly
- ✓ Presence throughout Italy according to 'spotted' model

#### Insurance

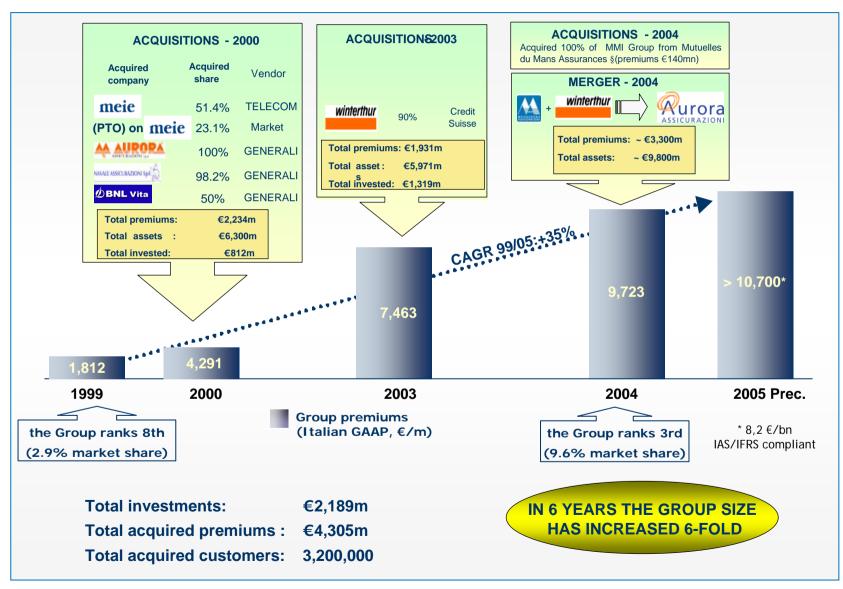
#### **Unipol Group agency network**



- √ 1,741 agencies
- √ ~ 4,500 sales points
- √ 6.3 million customers
- ✓ Capillary presence throughout Italy
- √ Presence in all the main towns
- √ High average number of customers per agency

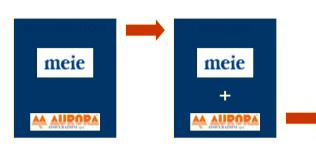


#### 1999-2004 - Insurance business trend





### Integration of the main companies acquired









#### 2000

**Total premiums:** €1.044m

Life premiums / Total premiums: 23.4%

**Agencies:** 718

Combined ratio: 112.8%

Tech. account (Non-Life + Life): -€18.4m

**Net profit/loss** 

-€13.1m

- → Restructuring and reorganization
- →IT migration to Unipol system
- → Centralizing key functions
- → Streamlining portfolio and rationalizing sales network
- → Claims handling at Group level

2003

**Total premiums:** €1,238m

Life premiums / Total premiums: 34.3%

Agencies: 502

Combined ratio: 95.6%

Tech. account (Non-Life + Life): €43.5m

**Net profit** 

€38.3m

(+27% over 2002)

Centralizing finance and real estate management

- → Restructuring the supply chain
- →Extension of Unipol IT system to Winterthur
- → Streamlining human resources
- → Implementing restructuring process
- →One claims settlement system only

2004

Total premiums: €3,276m

Life Premiums / Total premiums: 34.5%

Agencies: 1,243

**Combined ratio:** 92.4%

Tech. account (Non-Life + Life): €221m

Net profit €145m

(+12% over 2003)

Return on invested equity in the acquisitions of Meie, Aurora and Winterthur

**2003** 5.19%

**2004** 

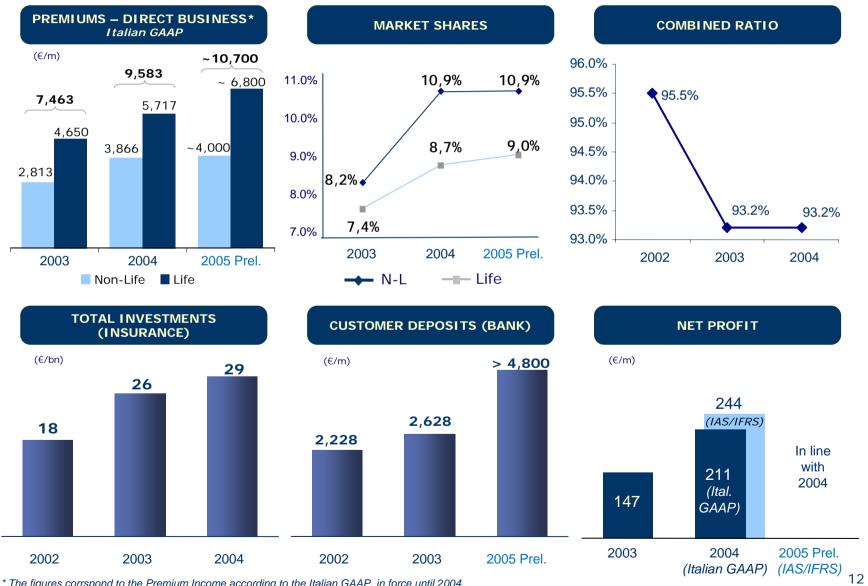
7.56%

### Agenda

- Introduction: Unipol Group highlights and history
- Unipol Groups: results
- Unipol Banca and the integrated network model



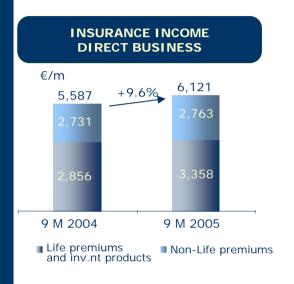
### Consolidated Key Financials



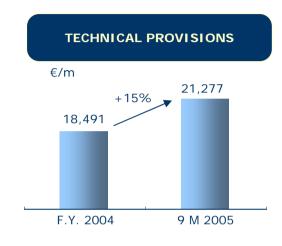


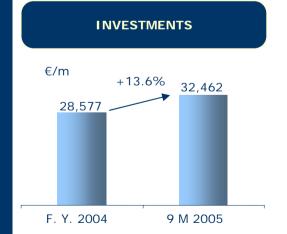
\* The figures corrspond to the Premium Income according to the Italian GAAP, in force until 2004.

## Results as at 3Q 2005: key financials (IAS compliant)

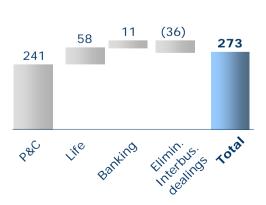












**GROUP PROFIT** 

by business



### Results as at 30 September 2005 Summary of consolidated Profit and Loss Account

	FIGURES	FIGURES OF	
€/m	30 September 2005	30 September 2004	3rd Quarter 2005
INCOME			
Net premium income	5.685	4.559	1.581
Fees and commissions receivable	95	82	39
Net income from financial instruments at fair value through profit or			
loss	441	395	171
Income from shareholdings in subsidiaries, affiliated companies and	15	4	(1)
joint ventures Income from other financial instruments and investment property	15	4	(1)
Other income	589	359	169
Total income	60	68	38
	6.885	5.466	1.996
CHARGES			
Net claims charges	(5.323)	(4.171)	(1.463)
Fees and commissions payable	(26)	(15)	(20)
Charges from shareholdings in subsidiaries, affiliated companies and			
joint ventures	(3)	(0)	(3)
Charges from other financial instruments and investment property	(178)	(153)	(71)
Operating expenses	(832)	(760)	(266)
Other charges	(45)	(82)	(16)
Total charges	(6.408)	(5.182)	(1.839)
Profit (loss) before taxation	478	284	157
Taxation	(176)	(110)	(75)
Consolidated profit (loss)	302	175	82
Profit (loss) - Minority interests	29	16	10
Profit (loss) - Group	273	159	72



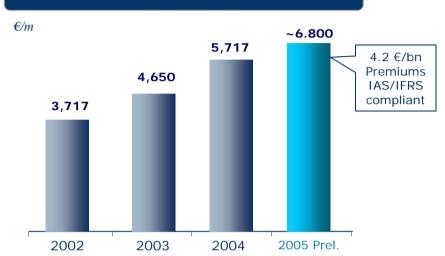
# Results as at 30 September 2005 – Summary of consolidated P&L Account breakdown per business

€/m	Insurance business		Banking business	elimination interbusiness	Total	
	Non-Life	Life	Total	business	interbusiness dealings	Group as at 30/9/2005
INCOME					· ·	
Net premium income	2.763	2.922	5.685			5.685
Fees and commissions receivable	4	24	28	67		95
Net income from financial instruments at fair value						
through profit or loss	142	297	439	2		441
Income from shareholdings in subsidiaries,						_
affiliated companies and joint ventures	33	17	50		(36)	15
Income from other financial instruments and					(5)	
investment property	191	232	423	169	(3)	589
Other income	27	33	60	15	(15)	60
Total income	3.159	3.526	6.685	254	(54)	6.885
CHARGES						
Net claims charges	(2.040)	(3.285)	(5.325)		2	(5.323)
Fees and commissions payable	(1)	(13)	(14)	(12)		(26)
Charges from shareholdings in subsidiaries,						_
affiliated companies and joint ventures	(3)		(3)			(3)
Charges from other financial instruments and						
investment property	(57)	(45)	(102)	(93)	17	(178)
Operating expenses	(624)	(89)	(713)	(119)		(832)
Other charges	(12)	(26)	(38)	(7)	1	(45)
Total charges	(2.737)	(3.459)	(6.196)	(231)	19	(6.408)
Profit (loss) before taxation	422	67	490	23	(35)	478
Taxation	(155)	(9)	(164)	(11)	(1)	(176)
Consolidated profit (loss)	267	59	326	12	(35)	302
Profit (loss) - Minority interests	26	1	27	1	1	29
Profit (loss) - Group	241	58	299	11	(36)	273

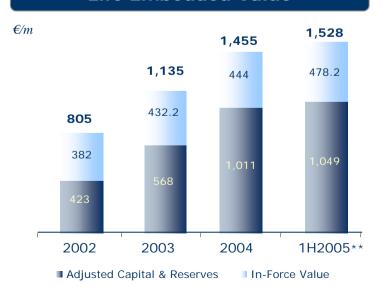


### Life Business Figures



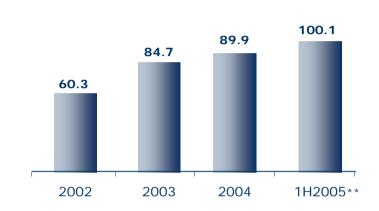


#### Life Embedded Value



#### **New Business Value**

**€**/m



#### **Notes**

BASED USED (2002): BASED USED (2003, 2004, 1 H 2005):

- Discount rate: 7%
- Rate of Return: 5%
- Rate of Return: 4.5%
- Tax-rate: 35%
- Tax-rate: 35%

Life Embedded Value and New Business Value figures are net of taxes, policyholders benefits, cost of capital and minorities.

Source: Study carried out by G. Ottaviani e Partners, actuarial consultancy and auditing services.



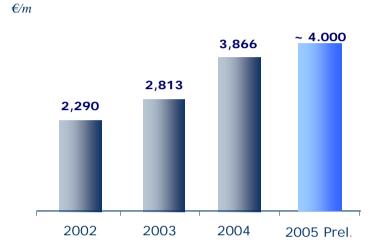
<sup>\*</sup> The figures corrspond to the Premium Income according to the Italian GAAP, in force until 2004

<sup>\*\*</sup> Annualised half-year data.

### Non-Life Business Figures

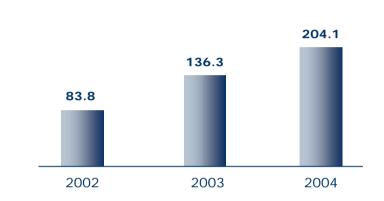
#### **Non-Life Direct Premiums**

11011 2110 211 001 1 1 01111 4111



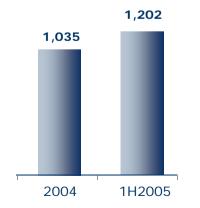
#### **Non-Life Technical Result**

**€**/m



#### **Non-Life NAV**

€/m



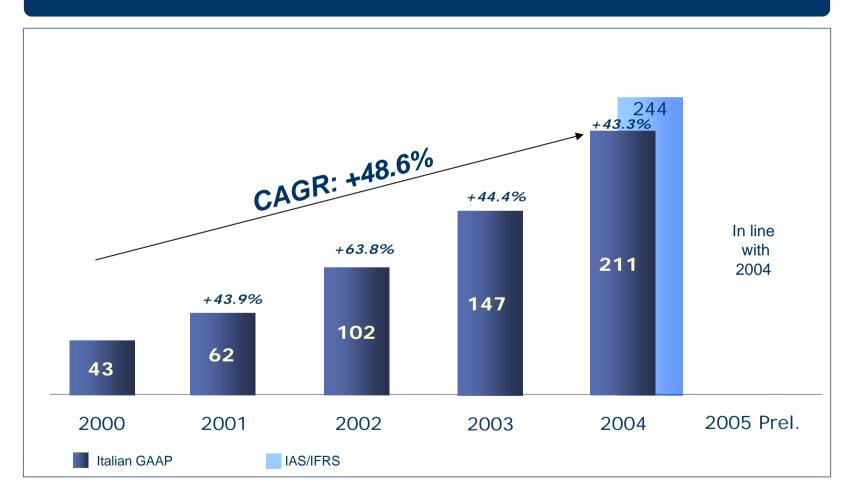
#### **Combined ratio**





### Trend in profits

#### **UNIPOL GROUP - NET PROFIT**





### Agenda

- Introduction: Unipol Group highlights and history
- Unipol Groups: results
- Unipol Banca and the integrated network model

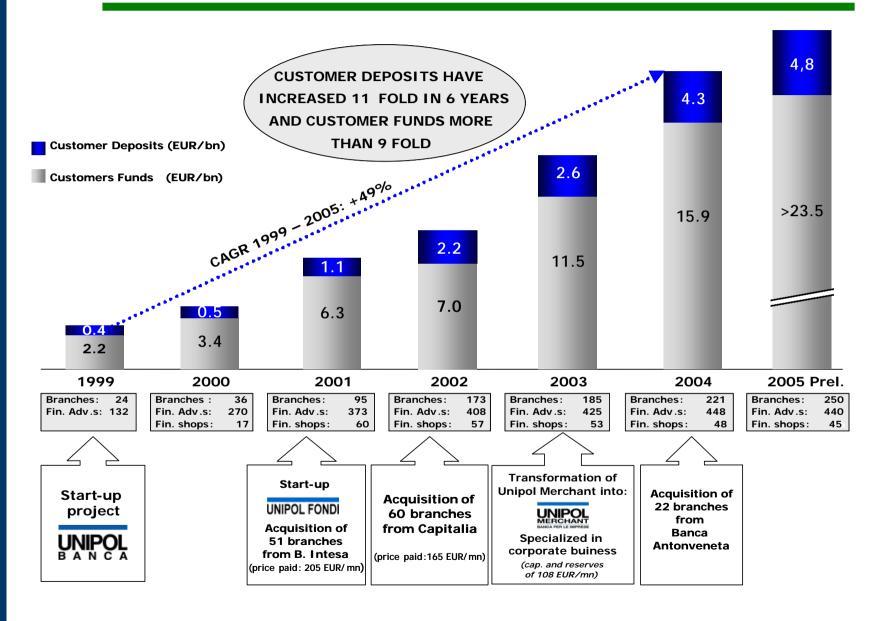


### <u>The banking business – Unipol Banca overview</u>

- ▶ Unipol Banca was founded in 1999 and based on a precise strategic plan with the aim of exploiting the unique cross-selling opportunities afforded by integrating banking and insurance products at one sales point.
- In the space of seven years Unipol Banca has achieved an extraordinary operating and territorial growth, both organically (opening of new branches) and through the acquisition of branches from other credit institutions.
- ▶ Today Unipol Banca has 250 branches across 16 regions of Italy, 45 financial counters and 440 financial advisers.
- In 2005, direct customer deposits exceeded €4.8bn, whilst loans (net of securitisation) reached €3.1bn.
- ▶ The considerable growth of the bank, coupled with precise strategic targets, allowed a model of integration to be created between the insurance and the banking networks which is unique in Italy: the integrated network model.
- This scenario means that around 50% of branches are integrated with group insurance agencies, while most of the remaining 50% operate as a target agency for insurance agencies nearby (the so-called 'clustered branch')
- Notwithstanding the significant results already achieved as regards growth and profitability, the Unipol Banca development plan is still currently underway and includes the opening of about 200 new branches (almost all of them co-located with insurance agencies) by the end of 2008.

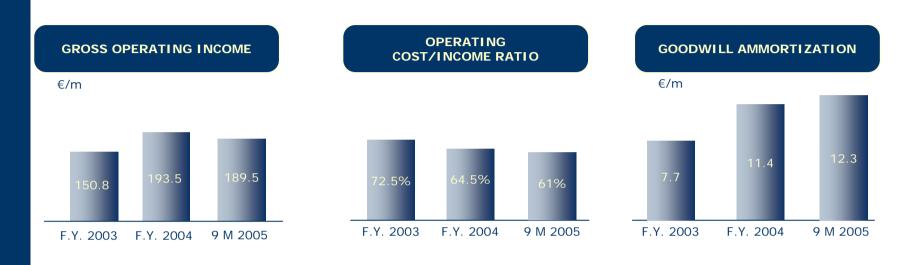


### Unipol Banca: 1999-2004 growth





### UNIPOL BANCA: key financials (italian GAAP)









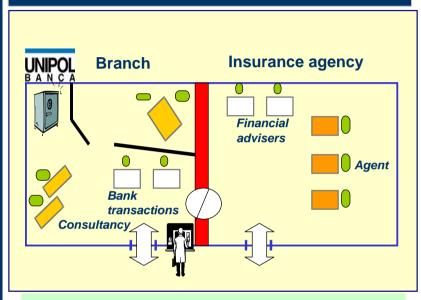
### UNIPOL BANCA: key financials (italian GAAP)





#### Unipol Banca: the co-located branch

#### **UNIPOL CO-LOCATED BRANCH**



Agency IT system connected to the bank

#### Successful drivers

- ✓ Connectivity to customer database (further information)
- ✓ More chance of spontaneous contact
- ✓ Logistical benefits (one stop shop) with comprehensive list of products on offer

#### MORE QUALITY AND QUANTITY OF CONTACTS

- ✓ Benefits from product and price mix
- ✓ Customer lovalty

(visiting the bank)

✓ Brand image and familiarity

#### BETTER COMMERCIAL FEEDBACK

(success rate with contacts 4 times higher than average)

#### Bank branch

- ✓ Cross-Selling to insurance customers as regards:
  - □ current accounts
  - □ loans / private lending
  - □ asset management
  - □ corporate lending
- ✓ Fees paid to the agent for promoting banking products



Relationship governed by a consolidated framework agreement, approved by the agents' organizations

#### Insurance agency

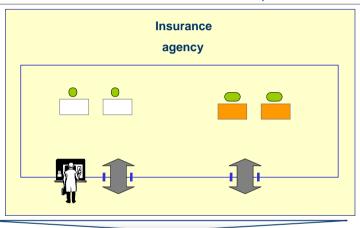
- ✓ Cross-selling of insurance products (Non-Life, pensions, health) to customers at the branch, once considerable enough.
- ✓ Fees from promoting crossselling in banks



# Unipol Banca: from the qualified agency to the co-located branch

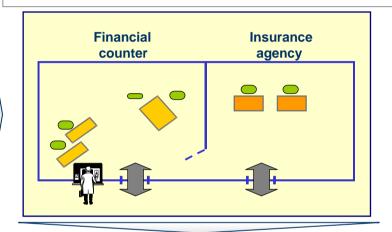
#### **QUALIFIED INSURANCE AGENCY**

Operates in connection with the bank's IT system and can therefore sell bank products



### INSURANCE AGENCY NEXT TO FINANCIAL COUNTER

Preliminary to the co-located branch



#### **CLUSTERED BRANCH**

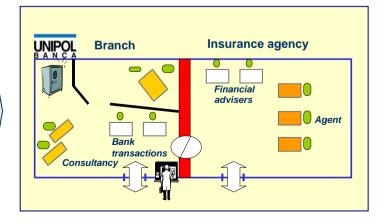
Baricentric with regard to two or more Group agencies.

Subject to passing the logistic requirements, it tends to become a co-located branch.



#### **CO-LOCATED BRANCH**

Complete synergy and cross-selling





# Preconditions to the opening of new co-located branches: opening the financial counter

### Opening a financial counter is based on the decision to transform it into a bank branch

- Average size 150/200 square metres for the part that will turn into a bank branch
- Location in line with the Bank territorial plans
- At first agency financial advisers operate in the financial counter
- Sharing the commercial targets with the agent is a precondition to the opening. These targets involve planning the evolution in the following 12/18 months, with the agent subscribing a commitment of minimum production.
- Limited start-up investment, partly borne by the agency, based on detailed cost-sharing provisions

Limited start-up investment and almost absent recurrent costs for the bank, combined with high commercial preconditions for the quick transformation into co-located branch and its related breakeven achievement



## Preconditions to the opening of co-located branches: transformation of the financial counter into bank branch

### The financial counter develops into co-located branch, subject to the following conditions:

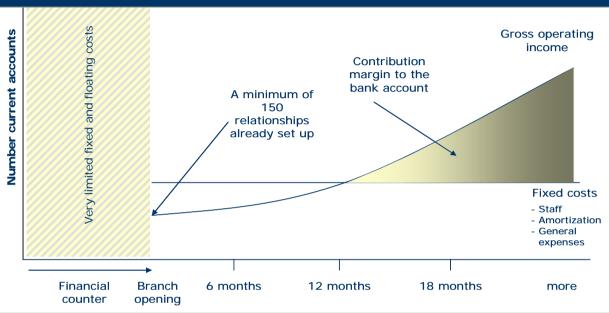
- a. The financial advisers have already opened at least 150 current accounts;
- b. The co-located agency commits itself to achieve a total of 350 current accounts within 12 months from the opening of the branch;
- c. The co-located agent commits itself in achieving a minimum of 480 current accounts within 18 months from the opening; bank commercial ratio on customer-base of co-located agency must not be less than 15% (benchmark);
- d. Commitment to promote the commercial activity of the branch as regards the insurance agency, with VAT registration number aiming at opening at least 120 relationships, within 18 months from the branch opening;
- e. Commitment to achieve at least 30% of the customers of the co-located sales point, within 42 months from the branch opening.

Achievement of the co-located branch breakeven in 9-12 months and following positive and growing contribution, which can count on sound basis and definite commitments with agents aiming at further growth.



### Integrated model

#### Co-located branch break-even and contribution to the bank P&L account



#### **Cross-selling achieved results**

**Cross-selling** (from insurance to bank) **Cross-selling** (from bank to insurance) 22.0% 20.0% 21.0% 16.0% 16.0% 12.0% 12.0% 9.4% 9.0% 8.0% 8.0% 7.5% 6.0% 6.0% 4.5% 4.5% 4.0% 3.0% 3.0% 1.5% I year II year III year IV year upon I year II year III year IV year upon completion completion co-located branches **■ co-located branches** clustered branches clustered branches



## Unipol Banca: summary of the integrated network. A model already successfully tested

#### THE INTEGRATED NETWORK MODEL: RESULTS ACHIEVED AND EXPECTED GROWTH

## Quick development and regular branch operational activities

(insurance customers become banking customers)

Thanks to the know-how obtained and the preliminary agreements with agents, the breakeven period for newly opened branches has been consolidated in about 12 months (in some cases 9 months).

In the consolidated branches the level of cross-selling (insurance customers who have become banking customers) has exceeded 30% and is still growing.

Also, for the branches acquired the breakeven process has been very quick (rearranging loans and aligning with Unipol criteria).

### The agent is a key player in the success

On average 34% of customers from a single integrated branch have been introduced by the agency channel, reaching 52% at peak times.

### Banking customers become insurance customers

The same factors key to the success of the co-located branch are mirrored in an important migration of customers from banking to insurance. The average cross-selling rates are basically higher than for the reverse case which is also due to easier get-out clauses for insurance customers.

## Well-consolidated expertise in implementing integrations

Only 6 months are needed to implement a branch's integration project (this has more than halved compared to initial attempts).

### Framework agreement approved by agents

The relationships between agencies and banking branches are based on a framework agreement approved by agents, resulting from consolidated co-operation among the several key players involved.



#### **DISCLAIMER**

THIS PRESENTATION CONTAINS INFORMATION RELATING TO FORECASTS OF FIGURES, RESULTS AND EVENTS THAT REFLECT THE CURRENT OUTLOOK, BUT THESE COULD DIFFER FROM WHAT ACTUALLY HAPPENS OWING TO EVENTS, RISKS AND MARKET FACTORS THAT IT IS CURRENTLY IMPOSSIBLE EITHER TO KNOW OR TO PREDICT.

