# **CONSOLIDATED RESULTS AS AT 31 DECEMBER 2011**

Carlo Cimbri CEO

Shareholders' Meeting - Bologna, 19 March 2012

Unipol

# **Results as at 31 December 2011**

- Consolidated result
- Insurance business
  - Non-Life insurance business
  - Life insurance business
- Banking business
- Investment management
- Capital and Solvency



- Combined ratio 95.5% vs 102.1% in 2010 and vs the 2012 business plan target of 97.5%
- Non-Life Technical Margin at €386m vs €242m of the business plan in 2011 and the 2012 business plan target of €325m
- Life New Business Value at €50m (vs €42m in 2010)
- Consolidated Net Profit (before Unipol Banca-related impairments) of €226m (vs €71m in 2010)
- Solvency I Ratio:
  - 125% before enforcement of Isvap Regulations, with an excess of €560m vs the minimum required margin;
  - 140% after enforcement of Isvap Regulations, with an excess of e900m vs the minimum required margin



Consolidated net result-normalised	112
Goodwill realignment	184
Disposal of securities to strengthen the holding's liquidity	-70
Consolidated net result before Unipol Banca impairment	226
Impairment*	-320
o/w: Unipol Banca	-119
o/w: goodwill of Unipol Banca branches	-201
Consolidated net result-reported	-94

\* total impairment before taxes €419m

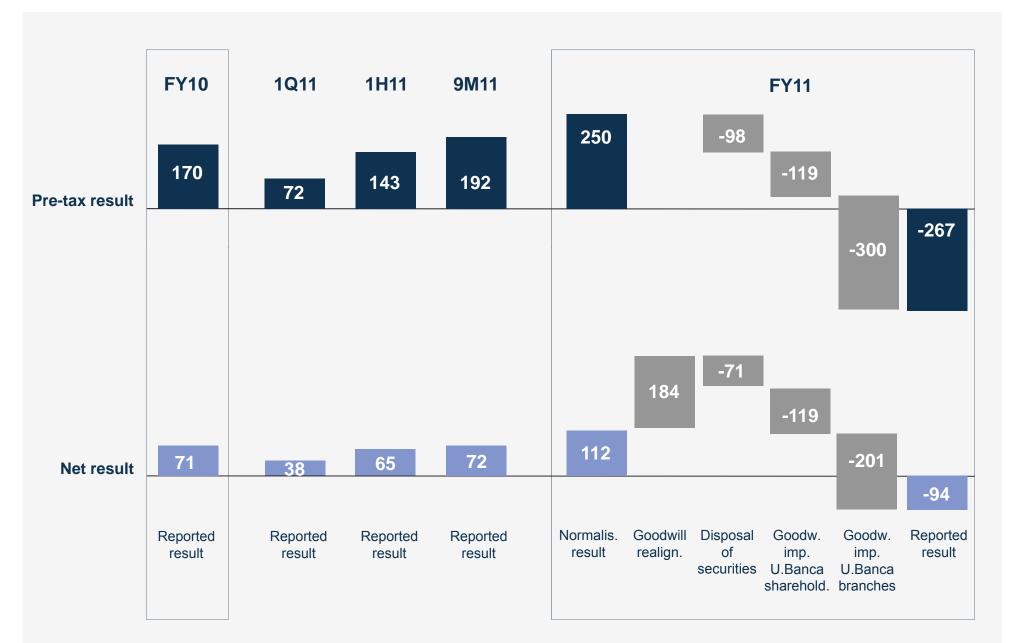


# **Results as at 31 December 2011**

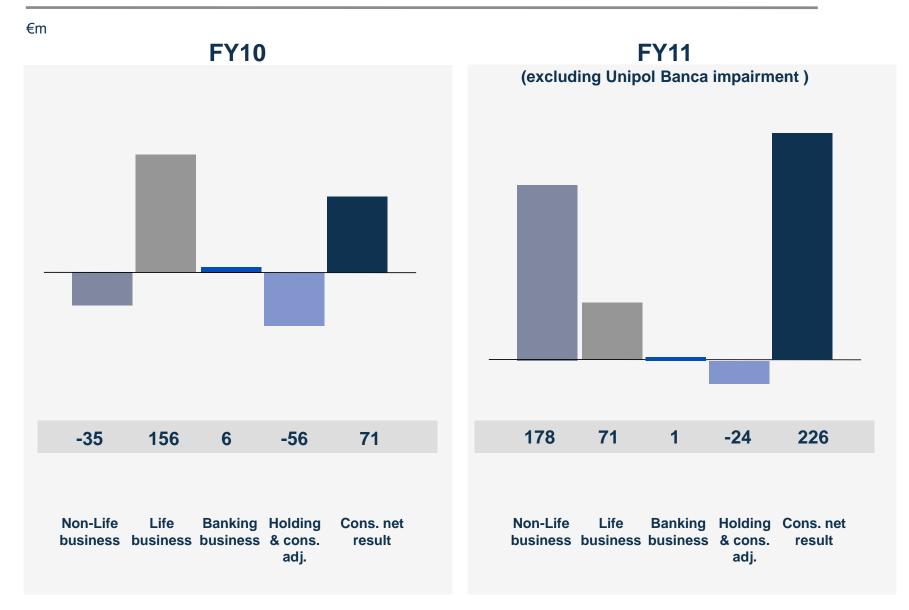
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#### **CONSOLIDATED RESULT TREND**



# **CONSOLIDATED INCOME STATEMENT BY BUSINESS SECTOR**



Note: consolidated results, including BNL Vita, after tax, before minority interests

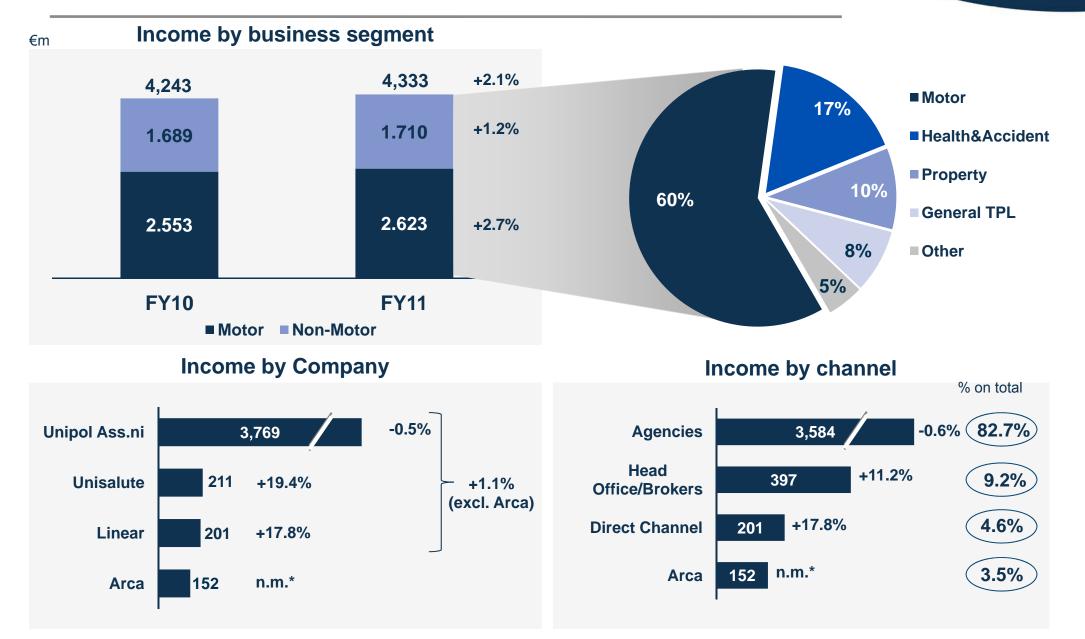


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### **NON-LIFE BUSINESS – DIRECT WRITTEN PREMIUMS**

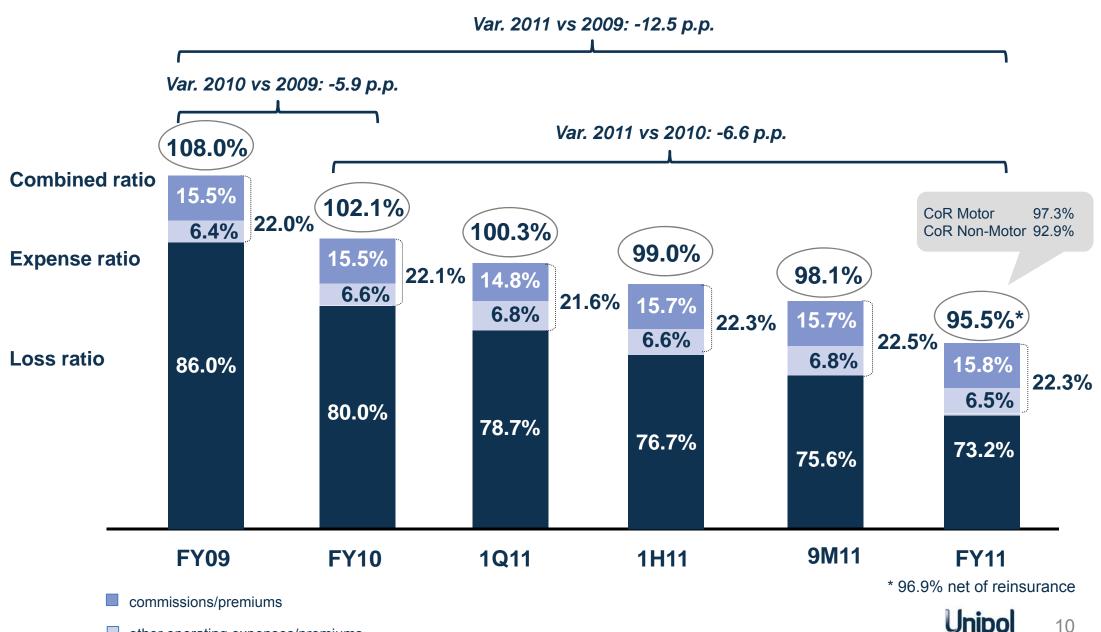


\*Arca Group consolidated as from July 2010



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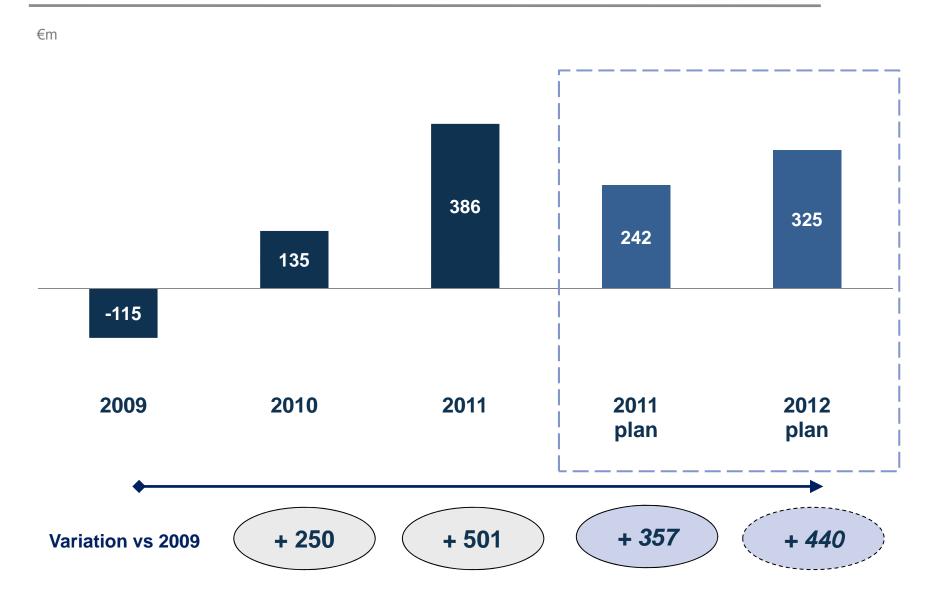
#### **NON-LIFE – COMBINED RATIO (direct business)**



other operating expenses/premiums 

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#### **NON-LIFE INDUSTRIAL MARGIN TREND\***





\* excluding Arca



Motor TPL indicators				
	Var. FY10 vs FY09	Var. FY11 vs FY10		
Portfolio (no. of policies)	-5.7%	-0.7%		
Portfolio average premium	+4.8%	+3.1%		
No. of claims reported	-14.0%	-18.7%		
Claims settlement speed	+5.1 p.p.	+2.6 p.p.		
Frequency	-9.4%	-15.9%		



# **Results as at 31 December 2011**

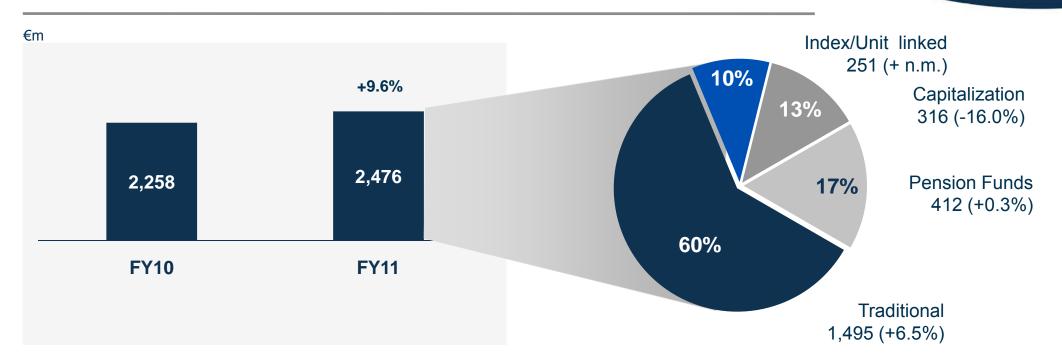
Consolidated result

#### • Insurance business

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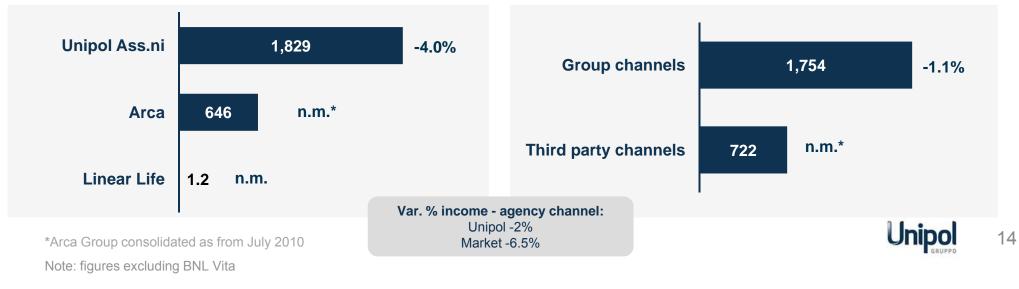


### LIFE BUSINESS – DIRECT INSURANCE INCOME

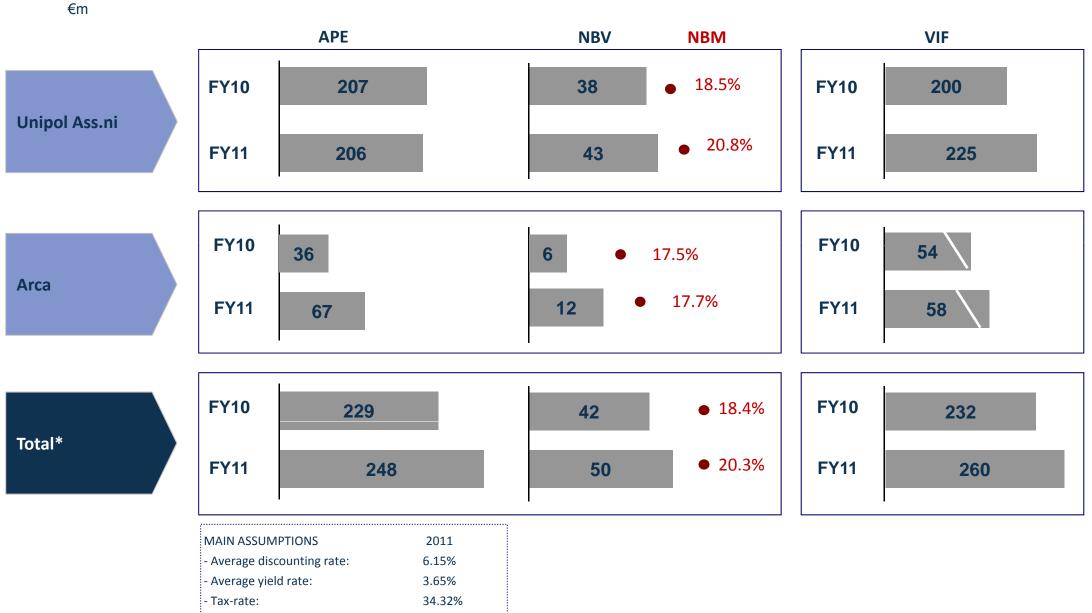


#### Income by Company

Income by channel



### LIFE BUSINESS – APE, NBV, NBM, VIF



\*Total pro-quota: Unipol Assicurazioni 100%, Arca 61.58%; Arca consolidated as from July 2010.

Note: 2010 figures restated according to 2011 assumptions. 2010 assumptions were: discounting rate 6.25%, yield rate 3.80%, tax-rate 32.32%.



# **Results as at 31 December 2011**

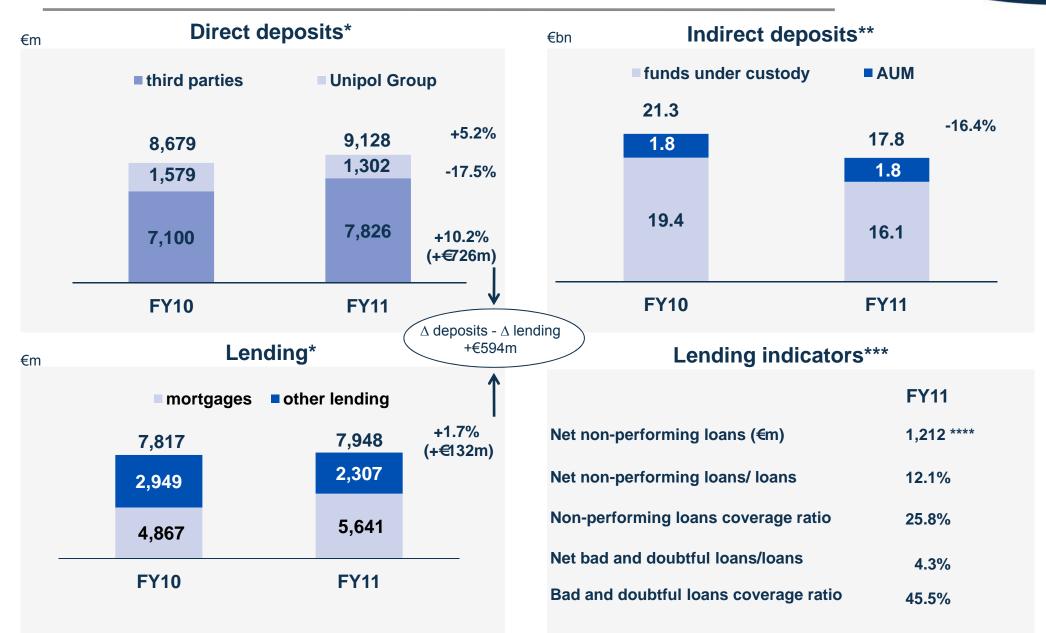
- Consolidated result
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### Banking business

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### **BANKING GROUP – CONSOLIDATED FINANCIAL HIGHLIGHTS**



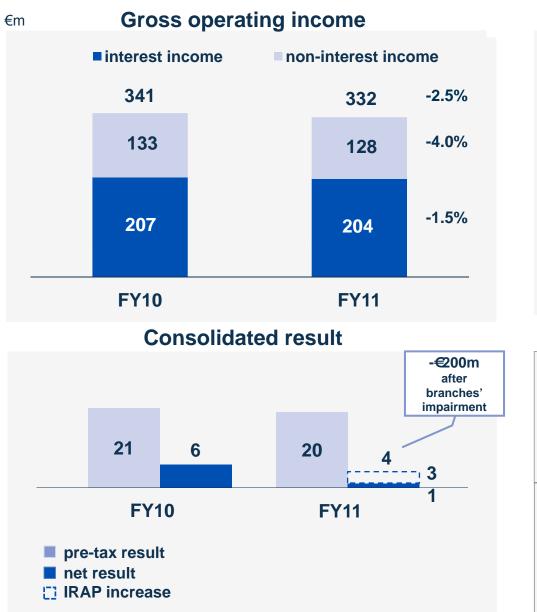
\*excluding securitisation schemes before 2010

\*\* including deposits from Group companies, insurance sector

\*\*\*reclassified management figures



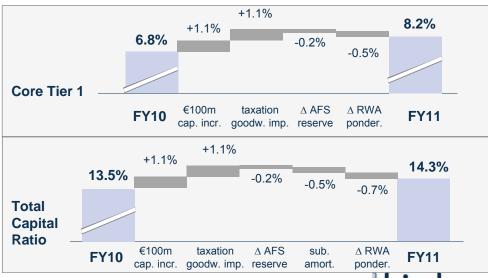
#### **BANKING GROUP – CONSOLIDATED ECONOMIC HIGHLIGHTS**



#### **Operating costs**



#### **Other indicators**



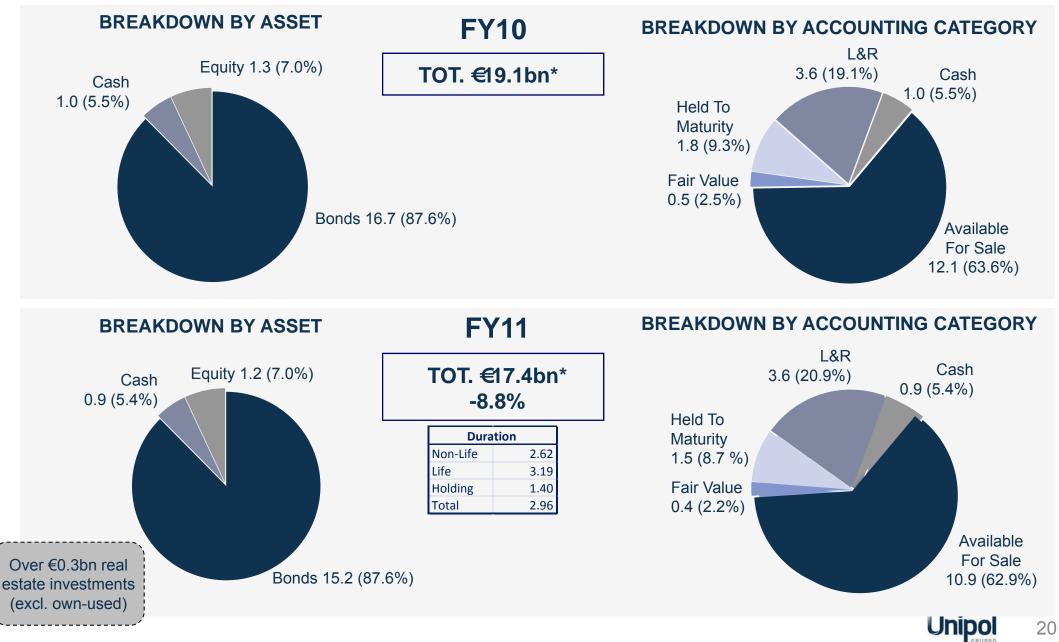
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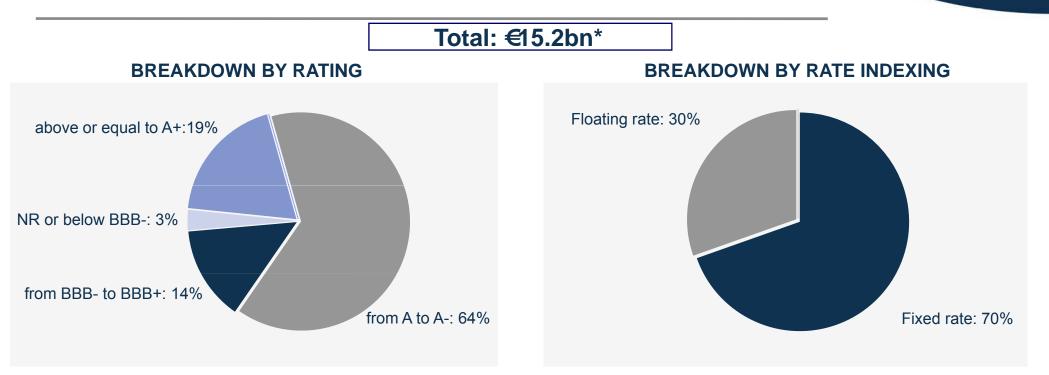
#### **ASSET ALLOCATION**

€bn

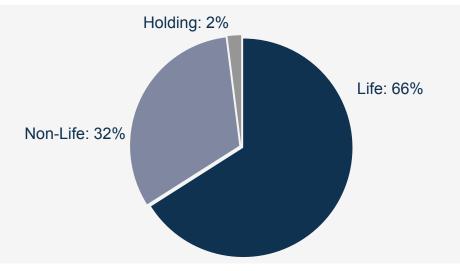


\*Insurance investments managed by Unipol Group, mark to market, excluding BNL Vita, Class D and Unipol Banca bonds (intercompany) and including Arca.

#### **BOND PORTFOLIO**



#### **BREAKDOWN BY BUSINESS AREA**

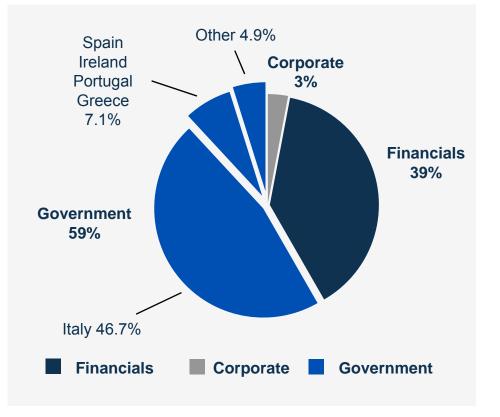


\*Insurance investments managed by Unipol Group, mark to market, excluding BNL Vita, Class D and Unipol Banca bonds (intercompany) and including Arca.

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#### **BOND PORTFOLIO – BREAKDOWN BY ISSUER**

#### Total: €15.2bn\*



#### €m

#### EURO GOVERNMENT BONDS

	31/12/2011		12/03/2012		
Gross figures		% on tot		% on tot	
before segr. acc. and taxes	MtoM	bond ptf.	MtoM	bond ptf.	
Spain	740	4.9%	601	3.6%	
Ireland	209	1.4%	235	1.4%	
Portugal	114	0.8%	115	0.7%	
Greece	17	0.1%	13	0.1%	
Total	1,081	7.1%	964	5.8%	
Italy	7,117	46.7%	8,237	49.5%	

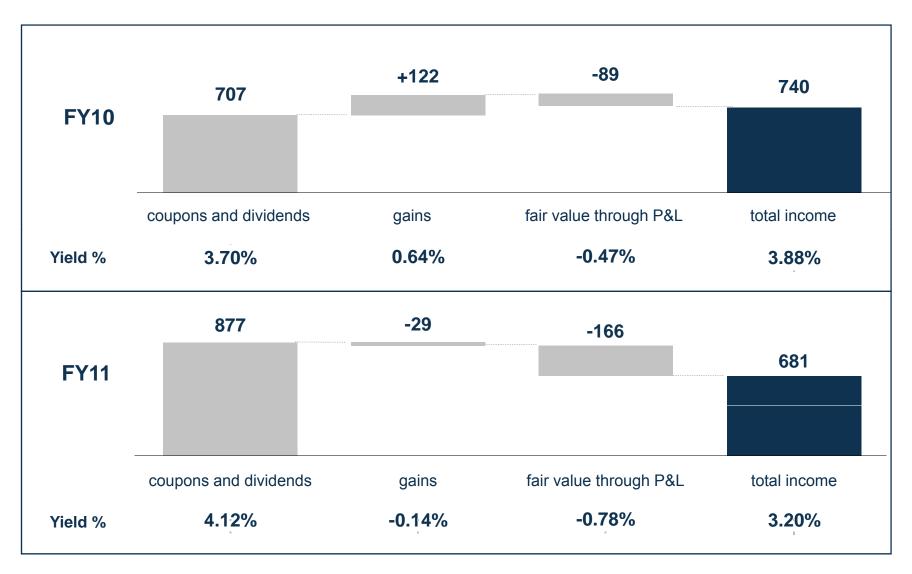
after segr. acc. and taxes**	MtoM	MtoM
Spain	193	185
Ireland	64	70
Portugal	36	36
Greece	11	9
Total	305	301
Italy	1,692	1,964

\*Insurance investments managed by Unipol Group, mark to market, excluding BNL Vita, Class D and Unipol Banca bonds (intercompany) and including Arca \*\*Tax rate applied: 34.32%



#### **INCOME FROM FINANCIAL INVESTMENTS\***

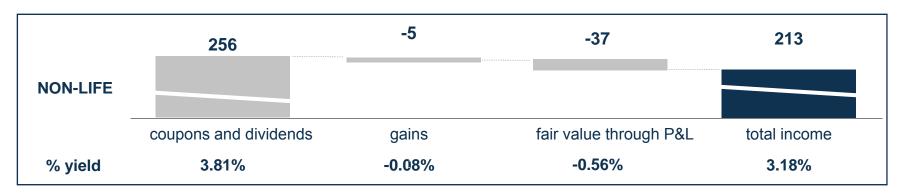


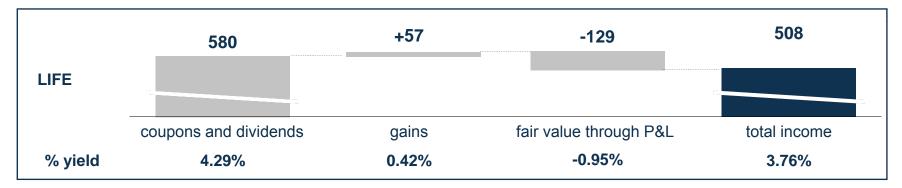


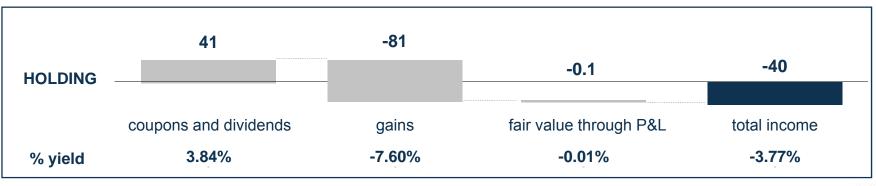


# **INCOME FROM FINANCIAL INVESTMENTS\* BY BUSINESS SECTOR**

€m







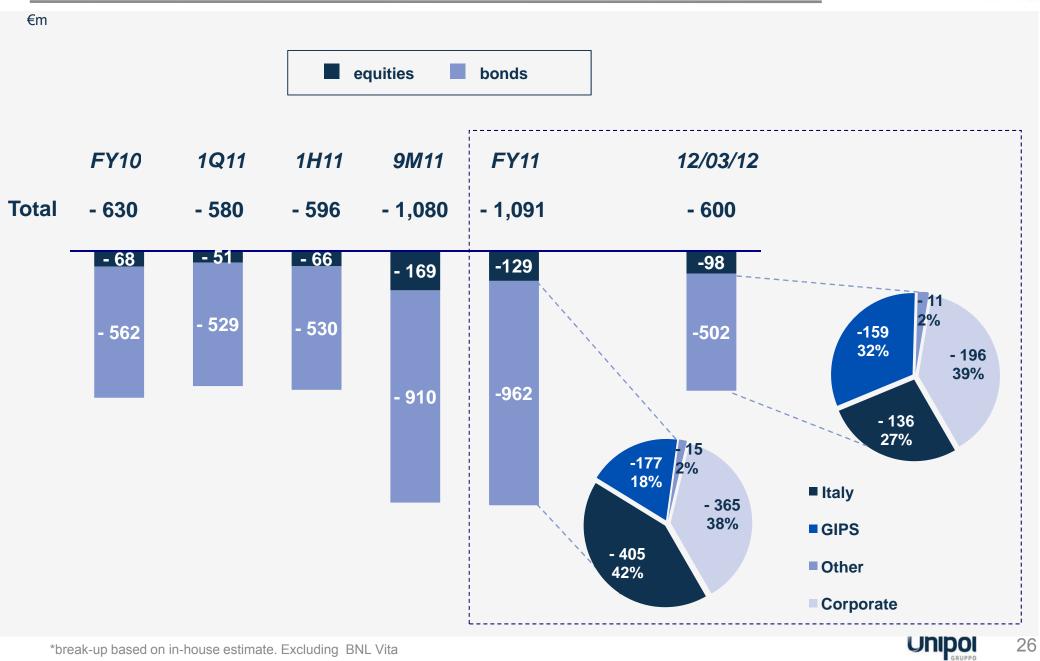


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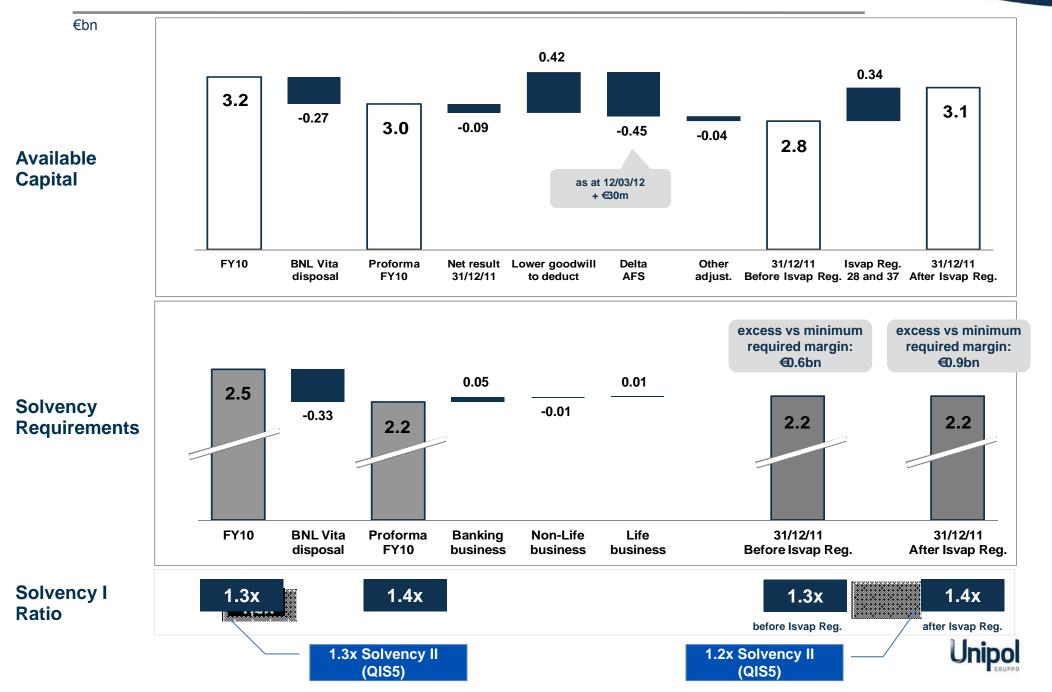


#### **AVAILABLE FOR SALE RESERVE TREND\***





### **UNIPOL GROUP – SOLVENCY I**



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# Unipol-FonSAI integration project Strategic-industrial guidelines and key preliminary figures

Unipol

Bologna, 16 March 2012

**Carlo Cimbri** 

CEO

This document contains the strategic and industrial guidelines of the integration between Unipol and Fondiaria-SAI Group, and the preliminary figures estimated by Unipol considering:

- Unipol Group internal data
- FonSAI Group public data (e.g. 2010 annual reports, 2011 quarterly reports, press releases)

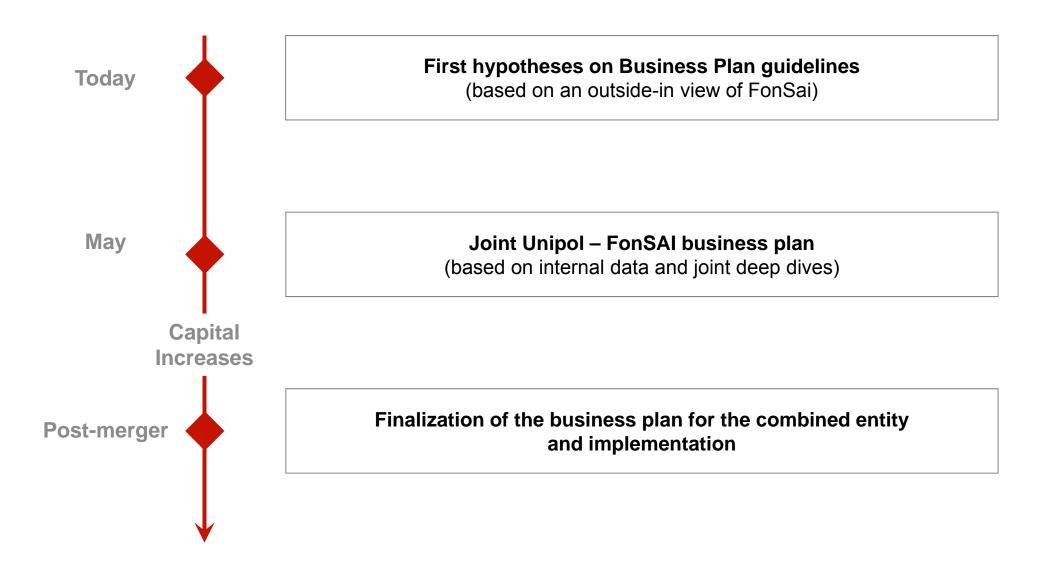
# The assumptions on the figures and synergies hereby presented will be further detailed in the next weeks considering:

- 2011 approved results
- Selected deep dives to be jointly developed with Fondiaria-SAI management

The joint business plan for the combined entity will be presented to the financial markets before the capital increases of the two Groups



# Next key milestones









An industrial opportunity to create a leader in the Italian P&C market, with a European size

A turnaround and simplification operation, based on the proven execution track record of Unipol Group

Over 300M€ of synergies in the mid term from industrial levers (P&C underwriting / claims, costs, revenues)

A structural balance sheet and capital strengthening

Extension of the Governance principles and values of Unipol to the combined entity

Focus on the industrial management of the combined entity: value creation goals for all the involved stakeholders



# **Transaction structure highlights**

**Strategic rationale** 

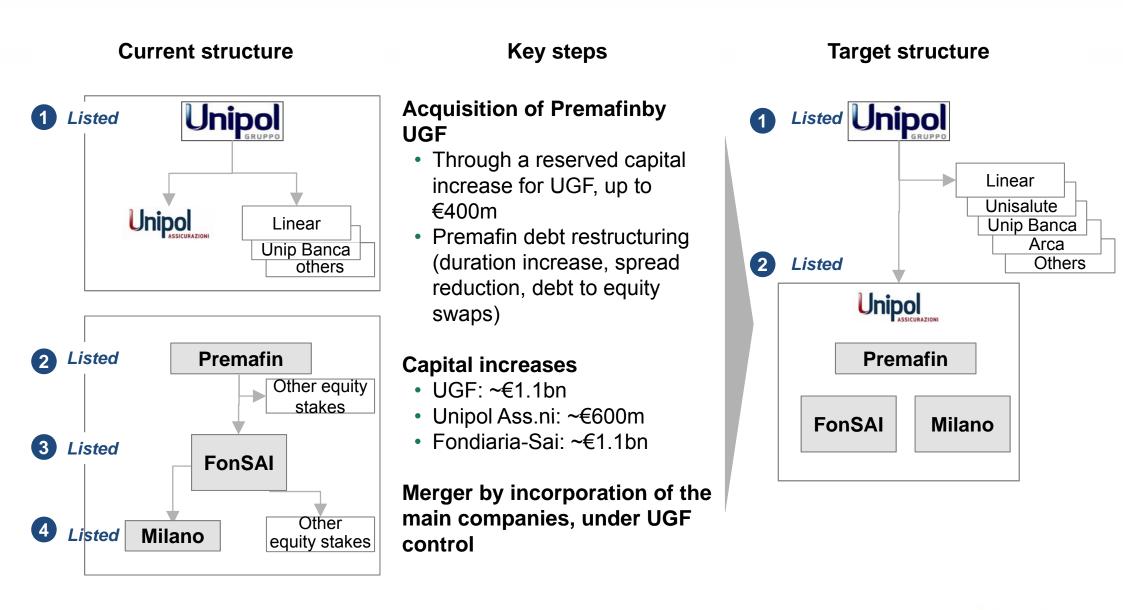
Value creation levers and mid term synergies

Market scenario and economic targets

**Final remarks** 

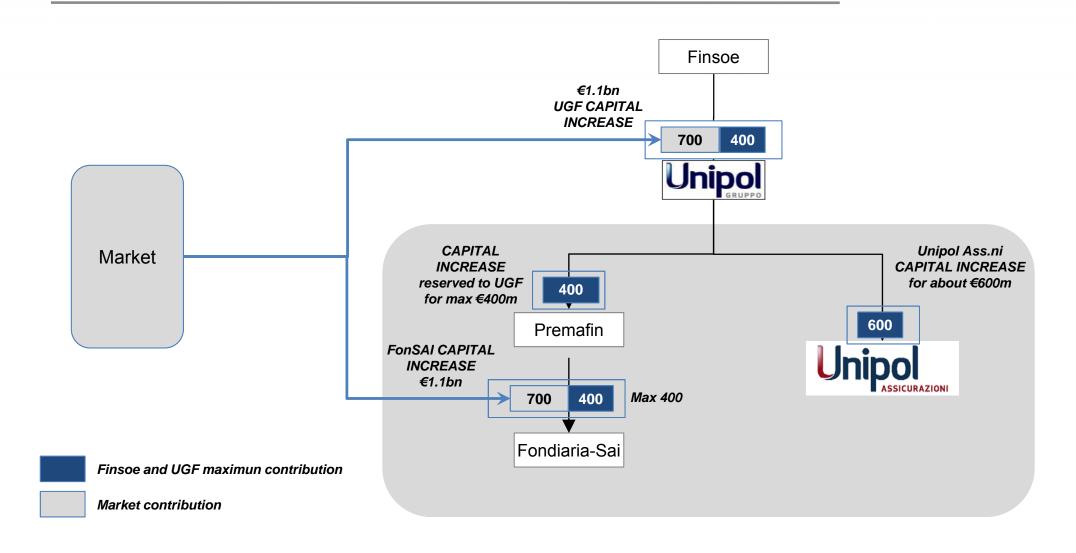


# Transaction structure highlights Summary





# Transaction structure highlights A preliminary capital increase structure



UGF will contribute to the FonSAI capital increase with 1 B€, over a total amount of 1.7 B€



# Transaction perimeter

	Insurance business (main companies)			0	Other businesses		
	Agents channel	Specialist/ direct	Bancassurance	Foreign countries	Real Estate	Banking & Fin.	Other
FonSAI Group	FonSAI Milano Liguria 	1	Pop. Vita Incontra Systema Lawrence Life BIM Vita	DDOR	Immob. FonSAI Immob. Milano Other <sup>2</sup>	Banca SAI SAI Invest. Other: •Venture capital •Financial holdings	Equity stakes ATA Hotels Health structures
	Transaction perimeter						
Uningl	Inipol	UniSalute SPECIALISTI MELIASSICURAZIONE SALUTE				) <b>[</b> :]	
Unipol Group							
		LinearLife					



**Transaction structure highlights** 

# **Strategic rationale**

Value creation levers and mid term synergies

Market scenario and economic targets

**Final remarks** 



# Strategic rationale An operation in line with the Unipol Group strategy

### Strategic plan 2010-12

Focus on core insurance business and profitability increase



Profitability recovery on P&C LoB – 2012 target

outperformed by 2011 results

- CoR 95,5% Vs 2012 target of 97,5%
- Profitability increase in Life business



- Focus on Retail and SMEs segments
  - Business model designed to support specific client segments



- Operating model streamlining Operating
  - Evolution and integration of IT platforms
  - Rationalization of operating expenses

**Balance** sheet strength

Key

efficiency

- Strong balance sheet to sustain business
- Business decision based on return on capital
- Optimization of risk-return profile

Strengthen the leadership in the P&C market

**Future strategy** 

- Growth by acquisitions, leveraging on the solid results achieved in recent years
- Exploit a significant opportunity in the Italian landscape

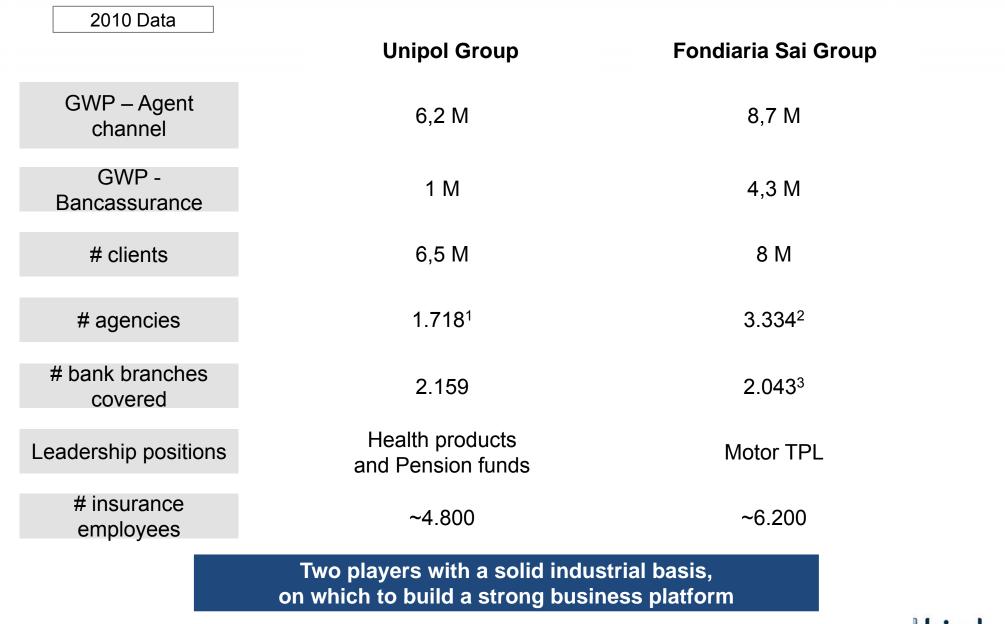


Source: Unipol



**Objectives achieved** 

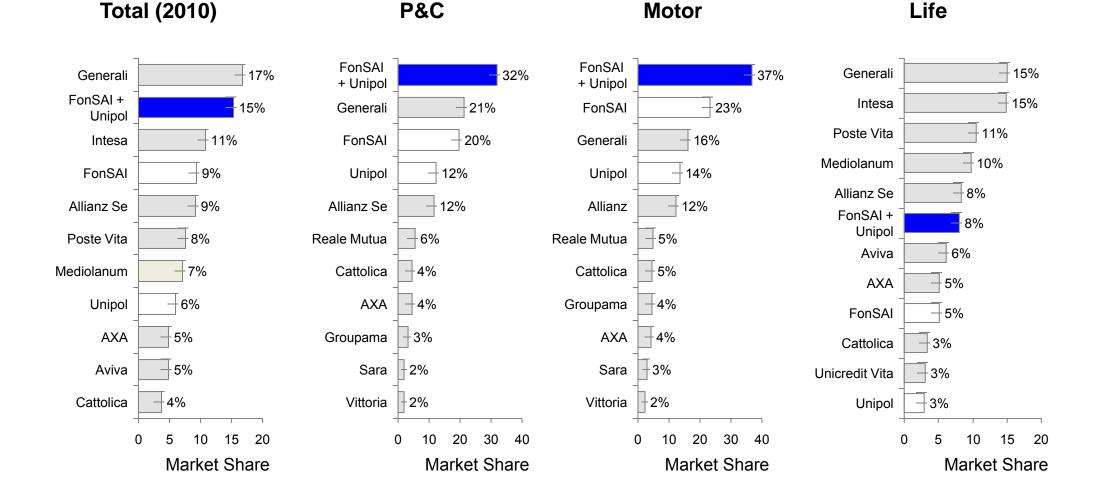
# Strategic rationale Starting point: main figures



1. January 2012 data 2. Only Italy – Includes Fondiaria-Sai, Milano, Liguria Sasa, Siat 3. Banco Popolare Unipol Source: Annual reports

1	Creation of a market leader	<ul> <li>First player in Italy in P&amp;C and Motor (respectively, market share of 32% and 37%)</li> <li>The largest agents network in Italy (~7.300 agents, ~5.100 agencies)</li> <li>A 14 millions customer base to be leveraged</li> </ul>
2	High turnaround potential of FonSAI	<ul> <li>Critical issues on claims mgmt and reservation, especially on Motor and Non-Motor TPL</li> <li>Low network productivity (e.g. on non-Motor and Life, long tail of small agencies,)</li> <li>Room for operating model industrialization (e.g. fragmentation of operating centers,)</li> </ul>
3	Strong Unipol track record in restructuring	<ul> <li>Significant turnaround experience (e.g15 p.p. on Motor TPL loss ratio in 2 years)</li> <li>Proven track record in integration (5 companies integrated in the last 10 years)</li> </ul>
4	Structural and operational simplification	<ul> <li>Simplification track record (procurement, brands, agents remuneration schemes)</li> <li>Economies of scale through rationalization of operations, back-office and IT</li> <li>Rationalization of ongoing investment programs (solvency II, IT systems,)</li> </ul>
5	Several complementarities to leverage	<ul> <li>Unipol competencies in specialized business lines (e.g. health, direct channel, pensions)</li> <li>Network management levers (e.g. agency models, brand management)</li> <li>Skills on Motor lines (e.g. pricing, telematics, claims)</li> </ul>
6	A basis for innovation leadership	<ul> <li>New remuneration models for the agency network</li> <li>Service model innovation in management care, health and Motor-Direct channel</li> <li><i>Best Practice</i> in P&amp;C <i>Bancassurance</i> ("Arca Danni")</li> </ul>

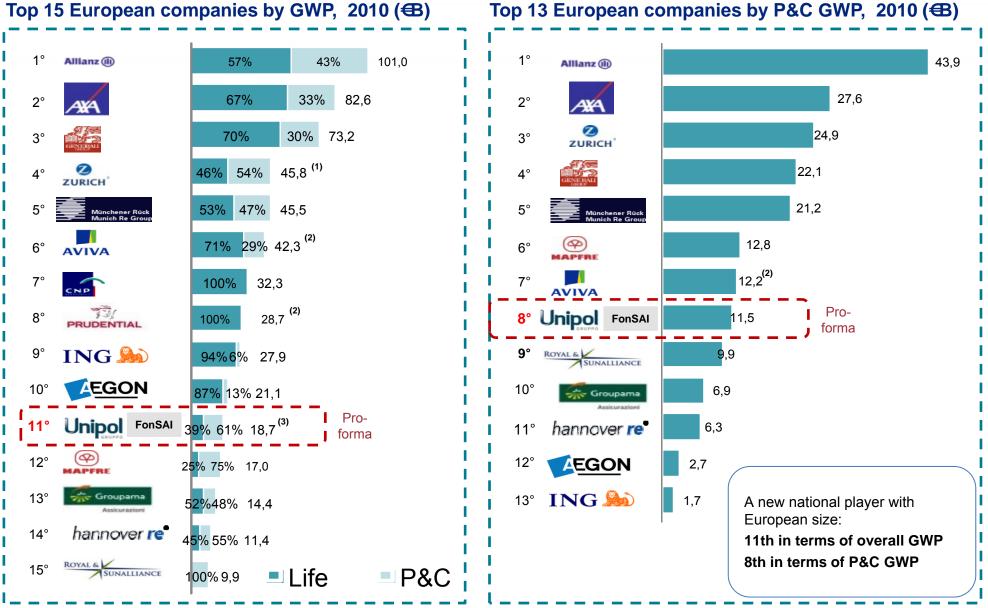




Note: market share does not include GWP underwritten by foreign companies in Italy: ~€ 3,6B for P&C (~9% of market)

Source: Ania

# Strategic rationale – Market Leader A new market leader – European positioning



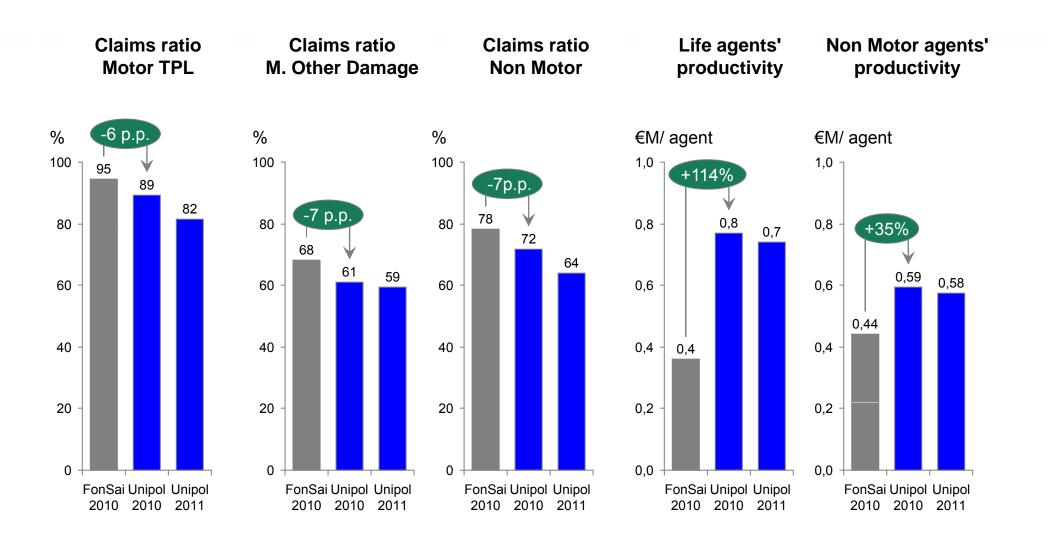
(1) Average 2010 Eur/Usd rate

(2) Average 2010 Eur/Gbp rate

(3) Pro-forma excluding BNL Vita GWP (2,1€B as of 30.09.2011, 2,5€B as of 31.12.2011), sold as of 29.09.2011 by UGF to Cardif Source: Ania 2010, consolidated Balance sheet as of 31/12/2010

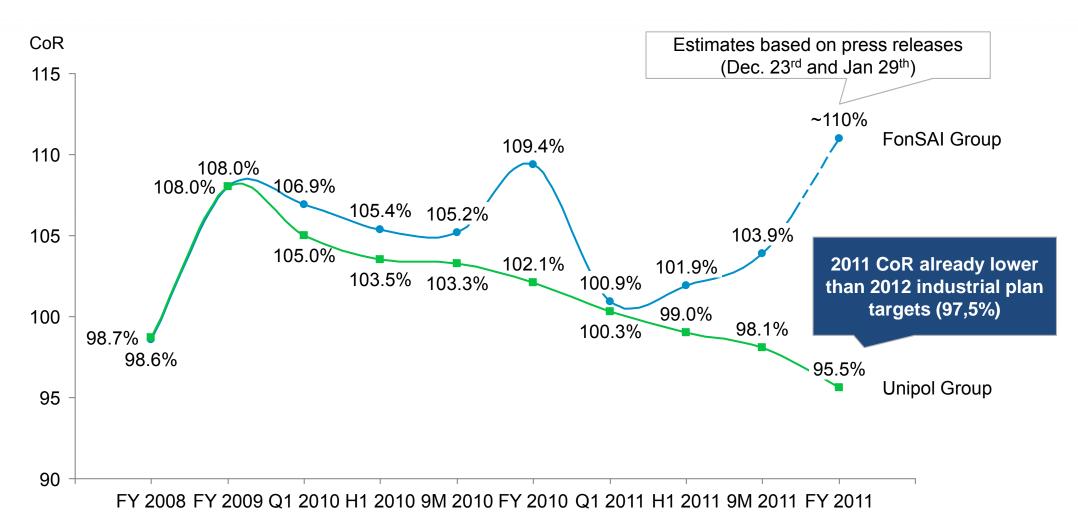
#### Top 13 European companies by P&C GWP, 2010 (€B)

Strategic rationale – A clear turnaround opportunity Room for aligning performances across insurance LoBs





# Strategic rationale – Unipol track record in turnaround Unipol constantly improving P&C performances over time

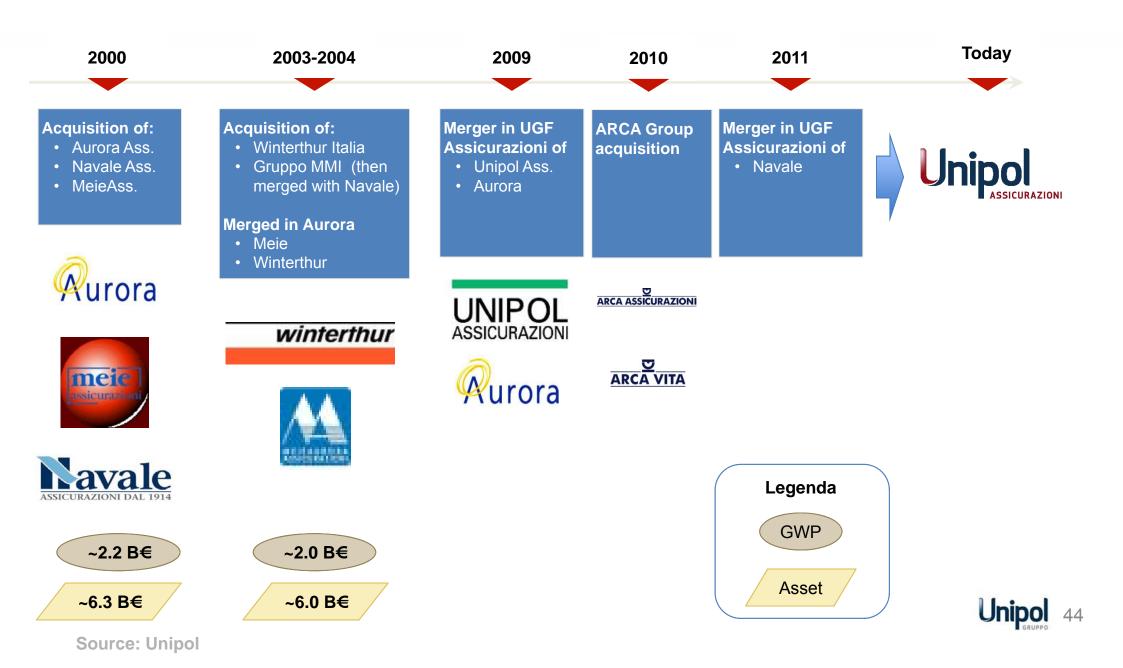


Combined ratio: of direct labor including "Other Technical Charges"

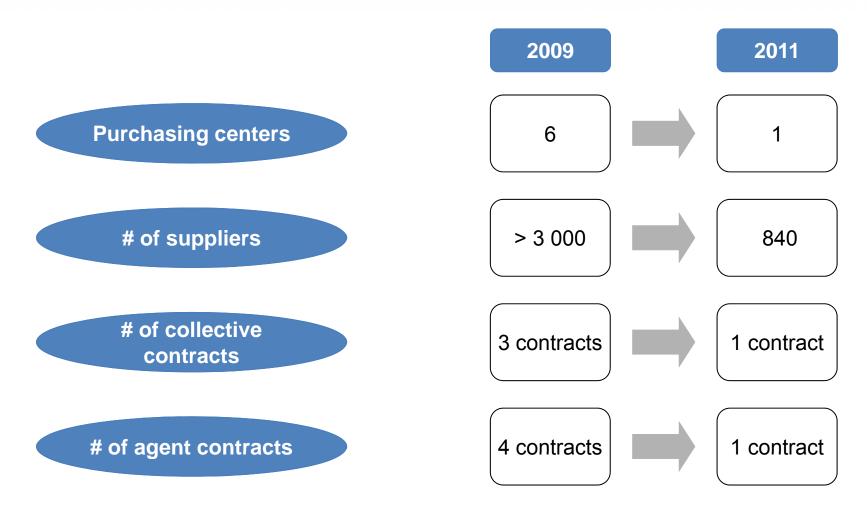
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Note: FonSAI CoR estimates FY2011 based on public press releases Source: UGF and FonSAI Group Annual Reports





Key results achieved in the first two years of 2010 – 2012 industrial plan





# Strategic rationale – Simplification Reduction of operational complexity and economies of scale

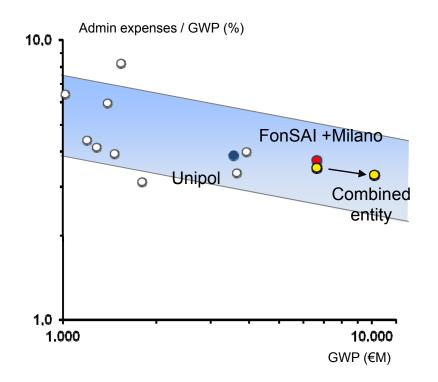
Streamlined and focused organizational structure

Unified governance and integrated central functions

Merger of operating platforms and systems integration

Divisional model for agent networks and development of individual brands





Strong correlation between size and operating efficiency: a value creation lever possible ONLY through integration of two industrial players



### Strategic rationale

An external view on FonSAI critical issues and mitigating factors

Main issues	Starting point and what has been done	Possible evolution and mitigating factors
P&C reserves adequacy	<ul> <li>€790M gap in reserves for FonSAI</li> <li>€660M at 23 Dec. 2011</li> <li>Additional €130M at 29 Jan 2012</li> </ul>	<ul> <li>Reserve strengthening in 2010 and 2011</li> <li>Market claims frequency decreasing</li> <li>Current generation improving</li> </ul>

Value of the real estate portfolio

#### €320M write-off on real estate assets in 2011

- € 165M at 23 Dec. 2011
- Further € 145M at 29 Gen 2012

 Solid balance sheet and capital structure allowing more flexibility for future value creation

# Integration complexity

#### High operational complexity

- Several networks, operating models, contracts, ...
- Large size and complex legal entity structure
- Need for turnaround

- Proven Unipol track record in insurance business turnaround
- Proven Unipol track record in streamlining and integration



# AGENDA

**Transaction structure highlights** 

Strategic rationale

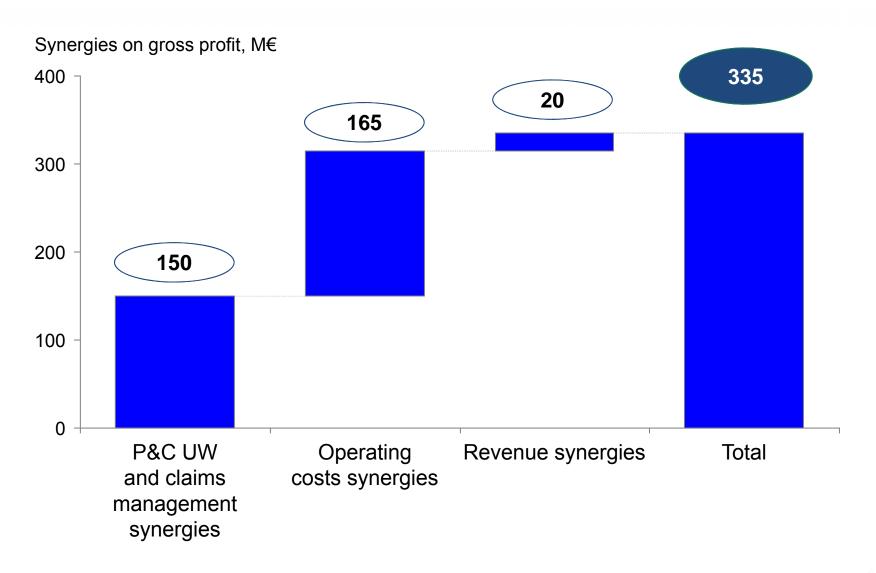
### Value creation levers and mid term synergies

Market scenario and economic targets

**Final remarks** 



# 2015 synergies More than €300M of synergies estimated from the integration



Unipol 49

### Value creation levers and synergies Core Insurance business

		Managerial levers	Impact on gross profit
	Portfolio/	<b>Portfolio restructuring</b> and review of underwriting policies Review and harmonization of <b>claims management operating model</b> Optimization of <b>claims settlement processes</b> through structured monitoring Integrated mgmt and improved selection of lawyers, doctors, loss adjusters Enhancement of <b>affiliated repair shops</b> management	€~150 M
P&C technical profit	Non Motor GWP	Enhancement of <b>agents network specialization</b> (agency models) Development of <b>sales force effectiveness</b> programs <b>Cross selling</b> of distinctive products / solutions (es. health, Unibox,)	€~15 M
	ting expen-	Centralization of IT expenditure, consolidation of application & infrastructure mgmt Locations optimization Rationalization of lawyers, doctors and loss adjusters network; contracts harmonization General & administration expenses optimization Resources rebalancing at head quarters and network management structures	€~120 M
Life operating	GWP	Extension to FonSAI Group of Unipol network support model ( <b>agency dedicated life</b> <b>specialists</b> and <b>life tutors</b> ) <b>Redesign of distribution network</b> to raise commercial effectiveness	€~5 M
profit		Review and optimization of IT projects pipeline Integration of life back-office applications and platforms	€-30 M
Holding	General • Exp.	Holding cost structure reduction	€~15 M

Preliminary synergy estimates, to be verified when internal data will be available

€~335 M

# AGENDA

**Transaction structure highlights** 

**Strategic rationale** 

Value creation levers and mid term synergies

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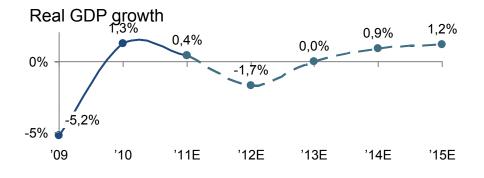


# Macroeconomic scenario Main assumptions

GDP

### Economic growth in line with institutional forecasts

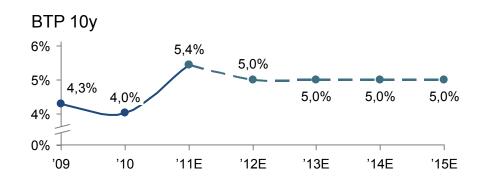
- Recession in 2012 and return to growth from 2013
- Growth supported by government intervention/liberalization



### Italian Government bond yield – 10y BTP

### High Italian government bonds yield

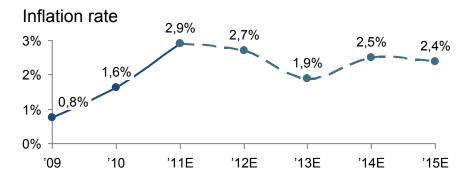
• Spread BTP-Bunds at 200-300 bps over the medium term



### is Inflation moderate recovery

- Limited growth of domestic demand
- Price increase on raw materials and imported goods

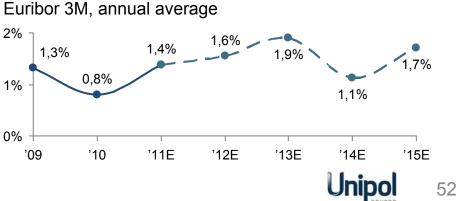
Inflation



**Interest rates** 

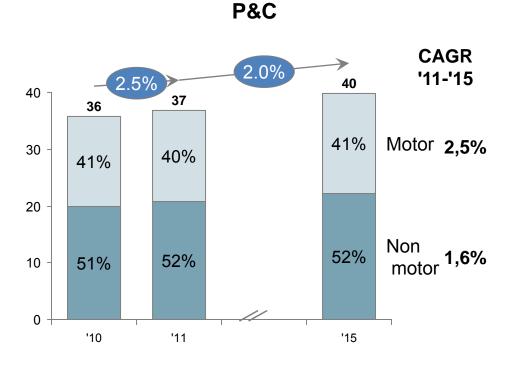
### Low interest rates until 2015

Based on market forward rates



Source: IMF, European Union , Economist Intelligence Unit, Prometeia

# Expected evolution of the Italian Insurance Market *GWP evolution and main trends*



CAGR -17.5% 2.5% '11-'15 100 90 82 16% 4,0% 80 Fin. Adv. 74 19% 9% 18% Direct & 4,4% 11% 15% 60 10% Broker 16% 16% 2,9% Agents 40 60% Bancass. 1,5% 53% 55% 20 0 '10 '11 '15

Life

Limited MTPL growth due to stagnating new car sales and increasing price pressure

Slow Non Motor growth due to weak economy

# Impacts of "Decreto liberalizzazioni" not yet factored in

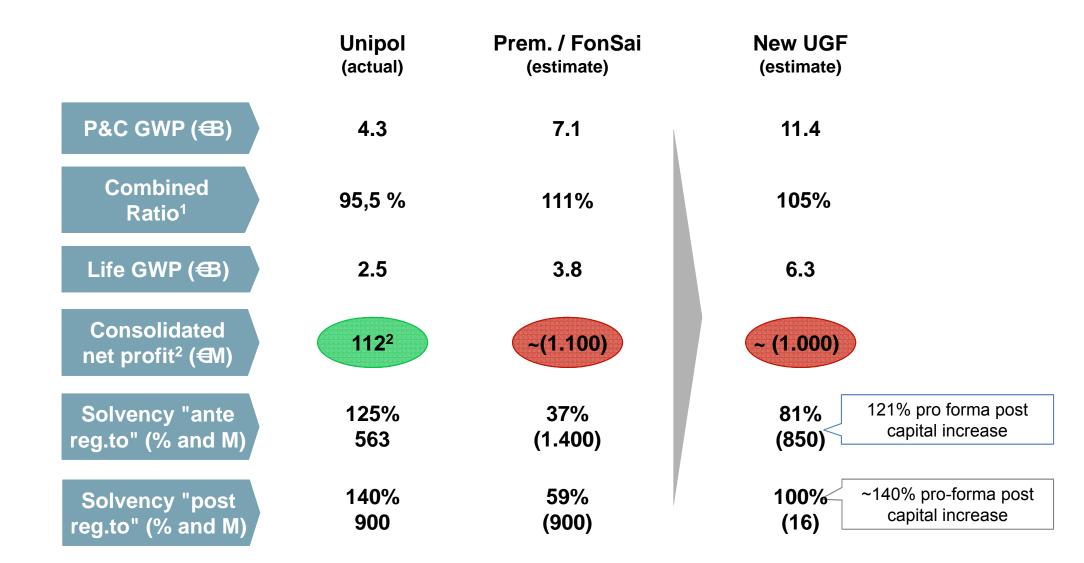
# Mild recovery of Bancassurance, also due to BCE LTRO

Positive dynamics on agent channel following average market recovery

Increase of financial advisors and direct channel relative market share



# 2011 performance of the two Groups



1. Re-insurance and other technical charges not included 2. Normalized value Note: estimates on Premafin / Fondiaria Group based on results issued in 2011 Q3 and following press releases Source: UGF annual reports, press releases, FonSAI Group

# New UGF: key target figures

	2011 New UGF (estimate)	2012 Unipol <sup>2</sup> (budget stand alone)	2015 New UGF (estimate)	CAGR-Delta (2011-2015)
P&C GWP (€B)	11.4	4.4	10.5	- 2%
Combined Ratio <sup>1</sup>	105 %	93 %	93 %	- 12 p.p.
Life GWP (€B)	6.3	2.3	7.1	+ 3.1 %
Consolidated pre- tax profit (€M)	~ (2.000)	410	1.515	n.s.
Consolidated net profit (€M)	~(1.000)	250	970	n.s.
Solvency ratio	100%	~150%	> 150%	

1. Re-insurance not included 2. Stand-alone Unipol budget before capital increase and before any dividend payout Source: UGF annual reports, FonSAI Group



### **Main assumptions**

# Motor portfolio reduction; mix rebalanced towards Non Motor

Selective reduction also on Corporate segments

# Growth of Motor TPL average premium below inflation

# Motor TPL claims payout increasing in line with market trend

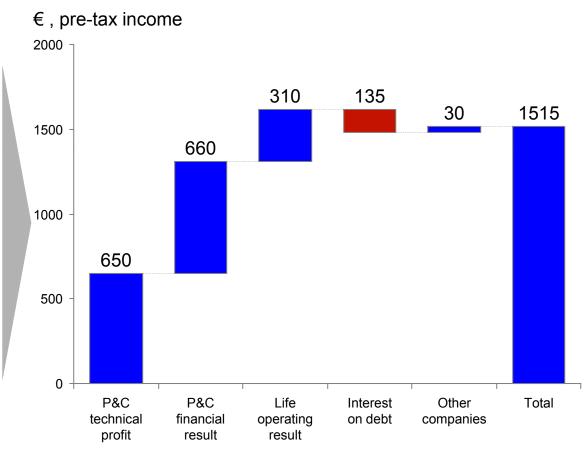
• Partially lowered by risk selection and improvement of claims settlement process

#### Improvement of returns on invested assets

Assuming a stabilization of the financial market

# Based on the available information, assumed targets in break even for the other companies

### Pre-tax income break-down





### Main hypotheses

**Economic results** 

Motor portfolio restructuring through selective reduction of premiums to optimize risk and profitability

#### **Focus on Non-Motor**

- Selective reduction on Corporate / public clients
- Agencies productivity improvement closing part of the gap towards Unipol

#### Limited price growth, below inflation

Considering recent pricing trends

MTPL claims ratio slowly increasing, in line with market dynamics for frequency and average pay out

### **Overall P&C claims ratio improvement due to**

- Change in portfolio mix, towards Non-Motor
- Reduction of exposures on unprofitable segments

	2011	2015	'11-'15
GWP	€11,4B	€10,5B	-2%
Motor <sup>1</sup>	€7.5B	€ 6.B	-5%
Non Motor	€4.0B	€4.4B	+2%
Claims Ratio	82.2 %	70.3 %	-11.9 p.p
Combined ratio	104.9%	93.0%	-11.9 p.p



CAGR

### Main assumptions

### Growth of Life portfolio in line with market dynamics

• Moderate growth driven by gradual economic recovery

#### Improvement of agents productivity

- In particular on FonSai network, pursued through commercial effectiveness initiatives
- Assumed an increase in FonSai agency productivity closing part of the gap towards Unipol

# Rebalancing mix of traditional (Ramo I) and investment policies (Ramo III), as per market ratio

#### **Overall profitability improvement**

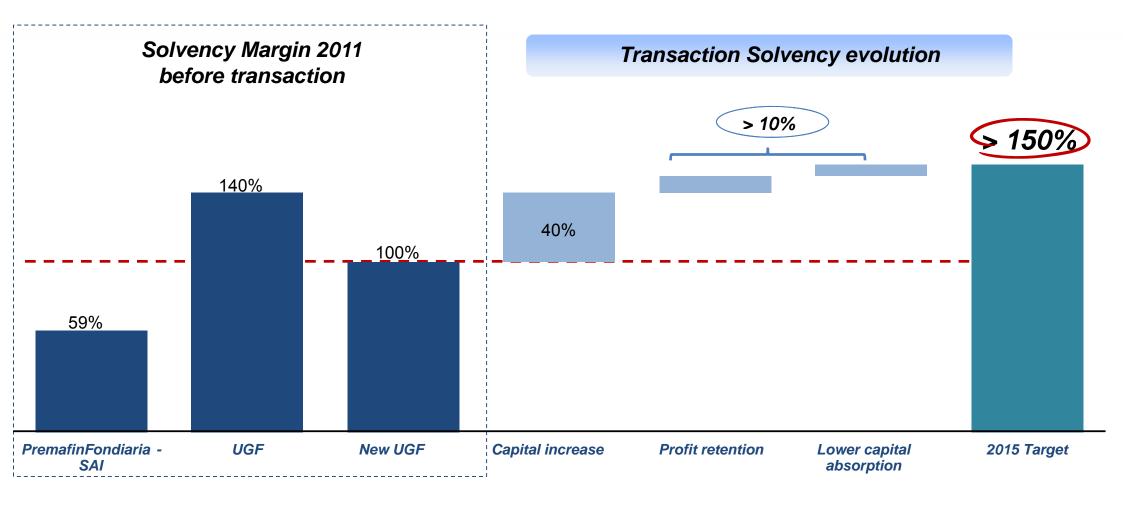
• Driven by positive dynamics on return on investments (Government bonds, stock market, ...)

### **Economic results**

	2011	2015	CAGR '11-'15
Life GWP	6,3 B€	7,1 B€	+3%
Agents	3,4 B€	4,1 B€	+5%
Bancassurance	2,9 B€	3,0 B€	+1%
Technical riserves	38 B€	44 B€	+3,6%

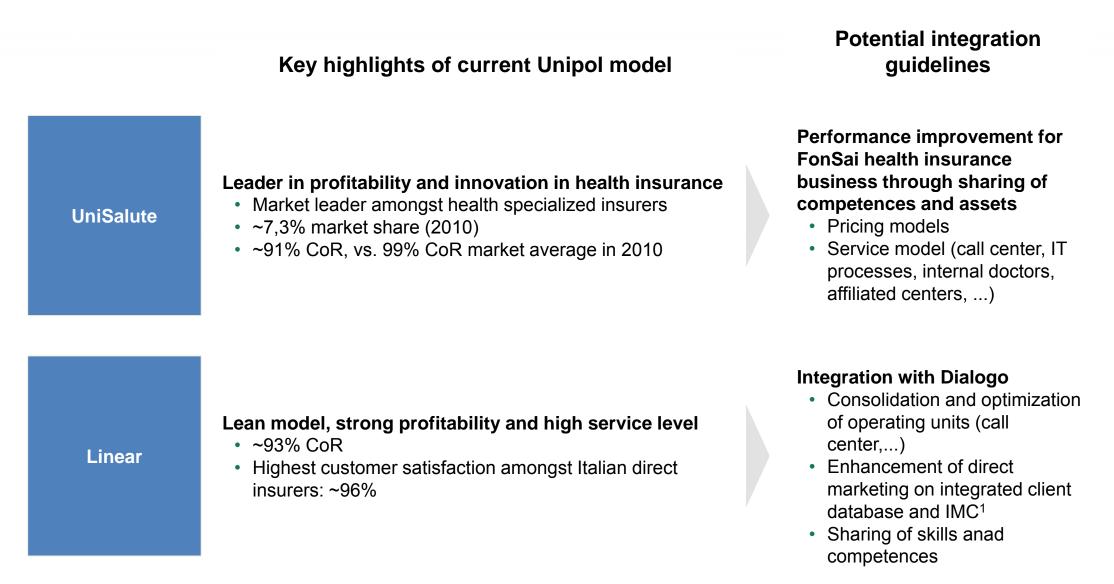
Bancassurance agreements to be valued considering the common link to "Banche Popolari"

### New UGF: Solvency Solvency margin evolution



Strategy defined to meet shareholder expectations, as well as capital adequacy requirements







1. Investments in Marketing and Communication

Source: Unipol internal data, Unisalute analysis on ANIA data, ANIA, Nextplora

### Some key facts

### Capital and liquidity position strengthened

- Core Tier 1 from 5.4% (2008) to 8.2% (2011)
- Liquidity gap reduced by ~600 M€ in 2011

### Credit risks under control ...

- Review of credit processes and problematic credit management
- Centralization at holding level of ~€ 540M of loans with real estate collaterals, in order to ensure a more effective industrial mgmt

# ... with some important results already achieved

 Disposal of two real estate pledged assets to Unipol Banca, with subsequent reduction of exposures for ~€ 56M

### **Business plan guidelines**

### Continuation of consolidation plan

- Optimization of credit portfolio
- Focus on retail and SMEs comm. lines
- Strong attention to liquidity

### Sales productivity improvements

• Push of distribution model based on client allocation to RMs portfolios

### **Optimization of network footprint**



# New UGF: Guidelines on diversified businesses and equity stakes

Key facts

### **Expected trends**

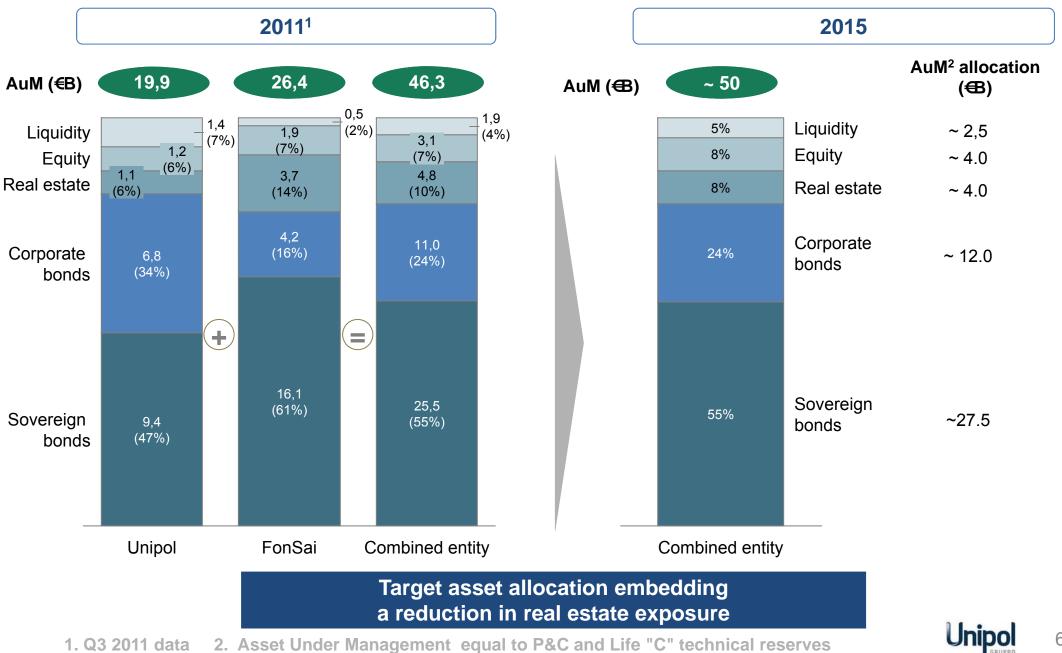
FonSai diversified businesses	<ul> <li>Set of highly diversified and unprofitable businesses</li> <li>3,5€B of real estate portfolio, with -50€M net result in '10</li> <li>Atahotels: -52M€ in 2010 (of which 12M€ impairment)</li> <li>Private Hospitals business running at loss (-6M€ '10 for COF<sup>1</sup>) and requiring high investments to start up cancer treatment activities</li> <li>Lack of financial resources to undertake a specific restructuring process</li> <li>Diversified business concentrated in cyclical sectors</li> <li>Illiquid assets with negative market outlook</li> </ul>	<ul> <li>Businesses to be supported in the short term to stabilize results</li> <li>Thanks to Unipol financial and balance sheet and capital strength</li> <li> and to be tactically valued</li> <li>With selected disposals</li> <li>Reduction of real estate out of the total Group's assets</li> </ul>
Main FonSai equity stakes	<ul> <li>Significant equity shares in financial institutions</li> <li>Mediobanca 3.8%</li> <li>Generali 1.1%</li> <li>MPS 0.40%</li> <li>UCG 0.35%</li> <li> and industrial activities</li> <li>RCS 5.46%</li> <li>Pirelli &amp; C. 4.5%</li> <li>Gemina 4.18%</li> </ul>	<ul> <li>UGF will have a role of industrial and not financial holding         <ul> <li>Management focused on value creation rather than on governance</li> </ul> </li> </ul>



1. Centro Oncologico Fiorentino Casa di Cura Villanova Source: Consob and company reports

• Aeroporto di Firenze 1.0%

### Asset allocation evolution for the combined entity



Source: Unipol

# AGENDA

**Transaction structure highlights** 

**Strategic rationale** 

Value creation levers and mid term synergies

Market scenario and economic targets

### **Final remarks**





An industrial opportunity to create a leader in the Italian P&C market, with a European size

A turnaround and simplification operation, based on the proven execution track record of Unipol Group

Over 300M€ of synergies in the mid term from industrial levers (P&C underwriting / claims, costs, revenues)

A structural balance sheet and capital strengthening

Extension of the Governance principles and values of Unipol to the combined entity

Focus on the industrial management of the combined entity: value creation goals for all the involved stakeholders



This presentation contains information relating to forecasts of figures, results and events which reflect the current management outlook but these could differ from what actually happens owing to events, risks and market factors that it is presently impossible either to know or to predict.

Maurizio Castellina, the Senior Executive Responsible for drawing up the corporate accounts, declares – in accordance with Article 154-bis (2) of the 'Single Financial Services Act' – that the accounting information included in this presentation corresponds to the documentary results, the books and accounting records.





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